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Explore, Discover & Learn

1/20/2024

To the City of Gustavus, AK:

Please forward this to TSA and other entities involved.

Subject: TSA Blocking Alaska Air Service to Gustavus.

I am trying to make some business decisions in the next few weeks. I fly about 250 people in our season round trip in and out of Gustavus May-September. 95% of them fly on Alaska Airlines. Most of our clients do not like to fly on small planes which is one reason why it has been slow to build April and May business before the jet flies. No jet means a disaster for our business and many other businesses in Gustavus as without the jet there is limited access to Gustavus.

If TSA stops Alaska Airlines from flying into Gustavus we will have to shift our business to start and stop in Juneau which will significantly increase our costs because of moorage, taxes and wear and tear on the boat.

The ripple effect of the loss of Alaska Airlines service to Gustavus due to TSA blocking their access will be devastating to Gustavus and my business. Soon, I will have to inform our clients for them to be aware that TSA is stopping Alaska Airlines from operating in Gustavus. This means our clients will cancel 130 rooms booked in Gustavus (most lose their significant deposits) and I assume Alaska Air will cancel their reservations which will create chaos in re bookings. I might lose business as I cannot provide our clients the adventure we promised- 6 days in Glacier Bay, now it will be 4 days and 2 very long boring cruising days to come from Juneau and go back to Juneau. The loss of rooms, food and beverage revenue and other sources of sales like art galleries will be devastating to our local economy and the cities tax base.

Please consider keeping status quo as it has worked well all these years. And please decide soon so I can either breathe a sigh of relief or begin the tortuous process of redefining my business as Juneau based and most possibly having a catastrophic financial year.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Kimberly Owen", written over a white background.

Kimberly Owen  
President  
Sea Wolf Adventures, Inc