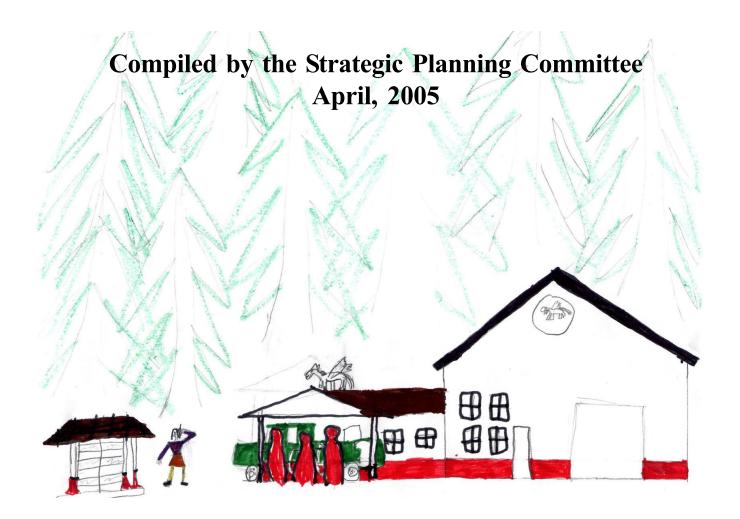


GUSTAVUS Strategic Plan

Part 3 Appendices



VI. Appendices

APPENDIX A: Values Survey

VALUES SURVEY COVER LETTER

The Gustavus City Council has created a special committee called the Strategic Planning Committee tasked with collecting community input, gathering information and assembling a comprehensive plan for Gustavus. This plan will be used to coordinate future community development, preservation and service delivery. Most grants also require a community plan as part of the application process.

Strategic Planning is a multi-part process. The first step is determining what common values we share as a community. To this end, the committee held public meeting on Nov. 4th. Forty-six residents attended and responded to the following questions:

- What do you like about this community? (i.e. strengths and assets)
- What don't you like about this community? (i.e. weaknesses)
- What about this community do you want to keep?
- What about your community makes you proud?
- Why do you stay here?
- What do you worry about? (threats)

The committee listed the responses gathered at the public meeting under several categories in an attempt to organize them into similar ideas. Please take a look at the enclosed material and see if we have captured what you consider the common values of the community. We welcome your further comments or suggestions. Comment collection boxes will be placed at The Dray and Bear Track Mercantile or you may send responses to Strategic Planning Committee, c/o City of Gustavus, Box 1, Gustavus, Ak. 99826 or send an e-mail to dkklawunder@gustavus.ak.us. Please get your suggestions to us by Dec. 2nd.

Later in this planning process we will develop a vision statement for Gustavus based on the information we have collected here. We will later also be asking you to list your needs and wants, but right now we need help in determining the values we share. I will continue to post announcements for future public meetings. I encourage you all to attend and help us plan for the future of Gustavus.

Thanks in advance for your comments. Diane Klawunder, Chairperson, Strategic Planning Committee

(Answers we heard at Nov. 4th public meeting.)

Freedom: This set of value statements has to do with individual freedoms and lifestyle choices that are possible in Gustavus

Positive value statements

- 1. Privacy, remote/lack of access, small size community, Wide-open spaces, elbow room, large lot size, small winding roads& trails to other neighborhoods, can pee off back porch
- 2. Freedom & opportunity to do your own thing, subsistence life-style (natural resources from which to provide for ourselves), Least amount of government possible(no permits/No license plates/ no law enforcement)
- 3. Unique lifestyle, no traffic gridlock, visiting along the highway, no mass commercialization, unique (adventurous) daily life, Unique community, our assets are things we don't have(we view our assets not in terms of material possessions) 4. Access(closeness) to Glacier Bay, Land Legacy lands, recreational opportunities, biking, walking, living with the wildlife, Connection to the land, sea and community.
- 5. People have independent mind set, are hearty and self-reliant

Negative value statements

- 1. Isolation from other communities/no marine highway service
- 2. Economic dependence on GBNP/tourism
- 3. Growing too big/becoming like other places
- 4. Lack of control over our school.
- 5. Unable to enjoy recreational opportunities of Icy Strait because of inadequate marine facilities (i.e. launch ramp)

Place of beauty: these value statements pertain to natural beauty of the Gustavus setting as well as the beauty we create and share

Positive value statements

- 1. Pristine environment/beauty, clean & clear air, a dark night sky, unobstructed beaches with the beach and the river as they are (Land Legacy lands and access to GBNP)
- 2. Quietness---able to hear wolves, coyotes, cranes, wildlife
- 3. Art & music—creativity of the people
- 4. Underground utilities, clean roadsides, little litter

Negative value statements

- 1. Junk boats at harbor, junk cars in various locations/difficulty in getting junk out of here
- 2. Glacier Bay viewed as economic resource rather than source of healing, Political pressure that may open up Bartlett Cove to more industrialization, inappropriate activities
- 3. ATV's marring landscape
- 4. Not caring for the land/those who come here and view land as just a commodity
- 5. Growing too big/becoming like everyplace else
- 6. More conveniences attract more people who demand more conveniences

Kinship: this set of value statements has to do with the sense of community, the closeness of the people to one another, their respect and caring for each other, and the bonds that have been built over time.

Positive value statements

- 1. People take care of each other, respect and care for elders, interconnectedness, the Gustavus wave, friendly people, familiar faces
- 2. Volunteerism—everyone pitching in to create the things we need or want, our history of working together, our secondhand store, library, GER
- 3. Desire to maintain the environmental values while building an economy
- 4. Tolerance of others---associate with same people on different planes, everyone invited to the party/gathering
- 5. Good school, good library with a summer reading program created by volunteers

Negative value statements

- 1. Non-participation of many residents in controlling and running the community
- 2. Lack of opportunity for teen/fear that they may want to leave because of lack of activities
- 3. Isolation from other communities/improved relationships with Hoonah and other communities
- 4. Meddling & gossip (beyond control of the City)
- 5. Little ethnic diversity(beyond City control)
- 6. Summer busyness takes away from the community (on the other hand we need summer tourism to have a healthy economy)
- 7.Becoming more like everyplace else/Growing too big

Safety: This set of value statements has to do with a community environment that is a safe and healthy place to live

Positive Value statements

- 1. Great landfill, recycling center & community attitude to assist
- 2. Year round clinic and emergency services
- 3. Airport which gives us access, especially during the winter
- 4. Clean air and clean water
- 5. Personal safety---little crime, good place to raise kids, leave keys in the ignition, sense of home, rooted feeling, peace among ourselves(we get along, prevention---don't need law enforcement.)

Negative value statements

- 1. No sewage disposal plan(i.e. facility to pump septic systems)
- 2. Difficulty in moving unwanted junk out of Gustavus/people unwilling to pay for service to do so
- 3. Poor marine access/dock, harbor 7 launch ramp
- 4. A dock with a breakwater or harbor with access at all tides will make us grow too much
- 5. Need rudimentary land use planning--could also go along with concern for water
 quality and no sewage disposal (City
 would need to write an ordinance taking on
 responsibility of planning& zoning before
 this becomes planning issue)
- 6. concern about water quality
- 7. Economics of affording to live here (goes with expensive electric & freight rates)
- 8. Expensive electricity & freight rates
- 9. Drug & alcohol use & abuse
- 10. Occasional crime & intolerance (no City control without law enforcement)
- 11. Hunters not familiar with the area endangering other.
- 12. Medical emergency response year round/need more people for GER(EMT & fire response)
- 13. Year round staffing of Clinic
- 14. Threat of burnout of GER volunteers

Statements that did not fit in the below categories or were outside the authority of the City government or will be useful in some other part of the plan

Positive statements

- 1. Keep & increase the diversity of economy
- 2. 4th of July/summer picnics in the park
- 3. The school children/volleyball team (community pride)
- 4. Desire of residents to maintain the environmental values while building an economy

Negative statements

- 1. Moose overpopulation, trapping, bear shooting
- 2. Growing tourism &sport fishing/over use of icy Strait
- 3. Economic polarization(wealthy & poor)
- 4. Lack on anonymity
- 5. Noise pollution from low flying aircraft/barking dogs

VALUES SURVEY INSTRUMENT

Following are six questions. List the number of people in the household giving answers. (Example: if you have 2 respondents in the household you could give up to 4 answers to each question.)

How many people will be responding to	the questions?	
Is Gustavus your primary residence?	yes	no
How many months a year do you live in	Gustavus?	
1. What do you like about the communi	ty of Gustavus?	(i.e. strengths and assets)
2. What don't you like about this comm	unity? (i.e. weal	knesses)
3. What about this community do you w	ant to keep?	
4. What about your community makes y	you proud?	
5. Why do you stay here?		

Again, we'd appreciate receiving your answers before Dec. 1st.

6. What do you worry about? (i.e. threats)

VALUES SURVEY DATA

Freedom: Has to do with individual freedoms and lifestyle choices that are possible in Gustavus

Positive value statements

Small town atmosphere 7

Minimal government 9

Access to outdoor activities at our doorstep

Open spaces/Land Legacy lands 6

Freedom to do what we want to do with our

land (no permits/regulations) 2

Subsistence lifestyle

Inexpensive place to live

No property tax

Self reliance 3

Entrepreneurial spirit of many people willing to work hard in trying private enterprises somewhat secluded, yet connected/remoteness 2

Negative value statements

Lack of marine highway system/ 4 connection to other towns

Lack of reasonable cost freight 3

Dependence on National Park for economic viability 2

Lack of adequate marine facilities to handle tourists, freight and recreation/including boat harbor 10

Worry about government expansion

Pace of growth—feel we are growing to fast with no plan or controls in place-- 2

Lack of easy (inexpensive) access to Juneau People coming here thinking that change would make it "better"

no real master plan so we have no indication where community is headed and how to deal with land use and future growth

A conservative posture that keeps important issues on the back burner. It is criminal to live in a community that is a waterfront location with the worst dock, harbor & ramp facilities in the State.

The mentality of relying and looking to grants &- 3 government help as opposed to self reliance & accepting the assets as well as limitations that remote living brings. The snowball effect of government control and influence killing the Spirit of Gustavus of a tough, pioneering people willing to make sacrifices and work together to solve problems

The desire by so many for growth, development, bigger, fancier houses, easy access to Icy Strait- 2 Intelligent planning that has gone on thus far, including acquiring public lands via the Nature Conservancy

State ferry stopping here and offloading vehicles and RV's—don't want visitors to bring vehicles here

Property taxes, and their potential effect of a dramatic increase in small lots for sale

New City government. We've survived here on our own for almost 100 years, have always pulled together and don't need a select few to govern for everyone else

Remaining concern or distrust of a large part of the community toward government & the limitation that places, both financially & politically, on the ability of government to solve community problems and improve the quality of life here.

Safety: has to do with a community environment that is a safe and healthy place to live (includes healthy business climate)

Positive value statements

Feel safe, not need for law enforcement 13

being able to "agree to disagree" without consequences

Convenience of airport 2

Clinic, GER,

Great Landfill

It is not too late to assure that people have the opportunities for prospering in a community that also protects its environment & quality of life.

Negative value statements

Lack of medical care at lower rates and transportation to medical facilities in winter Not being able to get to needed services not available in Gustavus because of cost Rink Creek's road—poor & dangerous 3 Rapidly deteriorating dock 5 Deteriorating boat ramp 4 availability of illicit drug 2

availability of illicit drug 2 Economic failure due to high costs 2

Economic failure due to high costs 2

Lack of economic opportunities/few jobs during the winter 2

Alcohol abuse problems/drunk drivers 2 Unsafe water as a result of substandard septic systems, overcrowding of the land 3

Need an economic base for community income to provide for necessary services such as GER, public dock sewer

Lack of places to meet tourist needs ie diners, museum

want to maintain small community "feel" of Gustavus while still providing economic opportunities for residents.

The ability to keep the business we have healthy i.e I would hope to see the B&B's and lodges at full capacity throughout the season.

The moose hunt situation

Lack of college classes, workshops, visiting artists worry about the dock, "what will it take?"

Place of beauty: These value statements pertain to natural beauty as well as the beauty we create and share

Positive value statement

Quiet & privacy/large lots

Clean beaches and beautiful wildlife, nature and pristine environment 13

Access Icy Strait and Glacier Bay for fishing/boating/whale watching recycling program is excellent 6 clean air 2

peacefulness, quiet, slow pace 4

Remoteness—lack of RV's, crowds that other National Parks have

Negative value statements

Worry that more old hulks will be floated in to further destroy the view within the small boat harbor

Hard to remove large "junk" items from Gustavus

The lack of courtesy extended to others by some in the community who are neighbors i.e 1)junk vehicles, 2)the salmon river boat Harbor is a dump, 3)people's property are a hazardous waste site.

ATV's destroying beach and taking away the quietude, often done by underage summer residents 3

Gustavus becoming a "moose farm" in which artificially high numbers of moose are maintained at the expense of other plant species 2

Garbage burning by neighbors

Kinship: these statements have to do with the sense of community, the closeness of the people to one another, their respect and caring for each other, and the bonds that have built over time.

Positive statement	Negative statements
Community cares about each other/respect for one another 13 Caring people who volunteer (library, community chest, fireman etc) 15 Friendliness 8 People work together well	Lack of community involvement in education and public safety organizations Lack of parental concern for their children Losing our sense of community as it grows Same people volunteer for everything, others not at all.

Statements that did not fit in above categories or a	are outside authority of the City Government			
Positive statement	Negative Statement			
We are kind of funky in our own way	Don't want traffic, stoplight (becoming like Juneau)			
keep the City with it's hardworking council and representative form of government	Not being able to get to needed services, because of cost (may belong in safety) * I do not like mind sets that are afraid of any improvement because it might mean someone new someone new will come. What selfish, narrow narrow minded thinking! "We don't want to make our community too nice—someone else might come and enjoy it—How dumb Morman religious influence People who come for the summer, take profits 2 leave a toxic mess & don't add to the community Worried about the direction of Gustavus and what perceive as a developing climate of entitlement and the Park & Community rising animosity and lack of neighborly alliance Animosity between GBPS (and in many cases downright harassment) and some residents of Gustavus "Control Freak" employees of the PS that treat Gustavus residents as people that need to be monitored and watching instead of law abiding citizens welcome in the Park trapping			

^{*}referring to statement from public meeting " a dock with a breakwater or harbor with access at all tides will make us grow too much."

APPENDIX B: Community Needs Survey

COMMUNITY NEEDS SURVEY COVER LETTER

Hello everyone,

Here's a quick look at what is going on with the Planning Committee.

The Committee (Carol Dejka, Carolyn Edelman, Diane Klawunder, Tomie Lee, Lois Nixon, Greg Streveler, Joe Vanderzanden, and Aimee Youmans) was set up by the City Council in November. The Committee's task is to put together a draft *action plan* for the City Council to consider. The plan has these purposes:

- to tabulate citizens' priorities and report them to the City Council; and
- to give the Council a document that explains those priorities to potential funding sources.

This won't be an overall master plan. The City Council has requested that we begin with a shorter planning document called "an *action* plan." This plan will identify the most pressing needs and begin the process of finding solutions. After the *action* plan is completed we can begin developing a more *comprehensive* or long term plan that looks 10 to 20 years in the future.

The plan will have a narrative that describes Gustavus' history and present existence, but its guts will consist of a series of increasingly specific sections. It will start with a statement of *community values* and a *vision* of what we would like our community to be like in the future. You will find these statements included in this letter. To write these generalized statements, we distilled information from the public meeting and the responses to the questionnaire from the community. Each of the value statements leads to a vision statement, and from these vision statements, goals will be developed. The attached survey will give us the information we need to write these goals. We're going to give you a brief update on recent happenings to assist you in making informed responses on the survey. The survey lists many possible projects and needs, with a way for you to prioritize them and add to the list. Note that we have not included any specifics about these projects. You will first tell us if there is a *need*. The next step is to decide what the project will look like. You will have an opportunity to participate in shaping the projects. *Please send this survey back to us by January 30th* so we can keep the ball rolling.

This is *your* plan, so you will be asked several times through the process to give your opinion on what we are doing. The committee will draft things up and keep the process moving, but the substance is up to you. The City Council wants us to have a final draft to them by late winter. You'll be hearing more from us as we get farther down the pike.

Thanks for your interest and help!

The Planning Committee

Value Statements

The Citizens of Gustavus Value:

- *Our pristine, wild environment and its wildlife;*
- A safe and healthy place in which to live, work, recreate, and utilize our natural resources;
- Our freedom, independence, self-reliance, privacy and individuality;
- Cooperation, trust, respect and caring for neighbors, tolerance, spirit of volunteerism, talents, creativity and hard work:

Vision Statements

We envision a distinctive community:

- That prospers while and by, protecting its natural resources:
- With a sustainable economy and infrastructure that assures public health and safety and promotes personal development and initiative;
- where all members take social responsibility and actively participate in decision making affecting growth, development, regulation and enforcement;
- In which people retain a closeness with and caring for each other individually and collectively and work together to accomplish community goals and preserve community traditions.

The Community Clinic: The Community Clinic still has some monies left from a grant allowing the clinic to continue operation this winter. Unless the Clinic Board can find funding for operating expenses, which includes salaries, the clinic may not remain open next winter. Most grants do not fund operating expenses. The Board has been committed to hiring a mid-level nurse practitioner or a physicians' assistant. This provides staff to respond adequately to emergencies and write prescriptions. The clinic also needs some basic laboratory equipment. At present they can only do urinalysis and hemoglobins, and their equipment sterilizer, needs replacing. A couple of small automated lab machines would allow complete blood counts and cholesterol profiles to be done in Gustavus. Because of our remoteness and the lack of X-ray capability anyone with a suspected fracture has to fly to Juneau for diagnosis. If the Clinic had a digital X-ray machine the health provider could read an X-ray here and also send it electronically to Juneau for analysis.

The Land Selection Committee: The Land Selection Committee will give the City Council recommendations on the selection of 10 % of the State Land within the City of Gustavus, approximately 28 acres. A portion of the present Gravel Pit may be selected for City ownership and would provide another income source for the City. After the original 28 acres are selected, the City of Gustavus may ask for the conveyance of some State of Alaska lands for public use for the future. These lands include the present Salmon River Boat Harbor and Landfill area, Salmon River Park, City Hall and Fire Dept., and three other pieces of land. Two are located across from the school and another along Wilson Road on the west side of the airport alternate runway. The lands that may be conveyed amount to 155 acres.

Community Quota Entity (CQE): The National Marine Fisheries recently made revisions to the existing IFQ program allowing a new group of non-profit entities to hold halibut and sablefish quota shares (QS) on behalf of residents of specific rural communities. Gustavus qualifies for this program and now has a non-profit organization called the Fairweather Fisheries Development Council. This Council has begun searching for funding sources to purchase QS. The community will own the QS outright and they will be leased to local fisherman. The City Council has shown its support for the creation of a non-profit Community Quota Entity (CQE) through resolution.

Marine Facilities Committee (MFC): The ever-worsening condition of the dock has rallied a group of people to move forward with a plan that may involve several stages for construction. Formerly known as the Dock Committee, the group developed a resolution that was passed during a recent city council meeting, widening its focus and renaming this standing committee the Marine Facilities Committee (MFC). John Scott drew up a basic plan for a proposed structure. At the last committee meeting, the MFC came up with a list for a "dream" dock. User groups include local use, freight, fuel, charter and commercial fishing, kayaking, whale watching tours. The list includes many "bells and whistles" which may or may not be applicable or feasible for new construction. The MFC is applying for grant monies from the Denali Commission to hire an engineering firm to conceptualize a draft plan showing what can be done. That plan will be brought to the community for comment and when the City Council has given the MFC the go-ahead on the revised plan, we can start looking for funding sources for our community dock. We have received invaluable support from the National Park Service, the Conference of Mayors, the Southeast Conference and the Department of Community and Regional Affairs. We have hoping that with partial funding in hand, the Alaska Department of Transportation will choose to be a more active participant in our plans.

The Couverden Timber Sale: A couple of years ago, the Forest Service proposed another big logging plan for the area north of Point Couverden, similar to the ones that left the clearcuts you see when flying over from Juneau. Those earlier sales did Gustavus no good at all, mainly because they were too big to be used by local sawmills and we just ended up with the eyesore. Several Gustavus people made a proposal this time around to offer the timber in a series of small sales configured to what could actually be used by local mills in Gustavus. This could be done using the present road system; at the cutting rate of a half million board feet a year, could be done forever; and would leave the country pretty much intact. Couverden would become a well-managed Icy Strait woodlot. To our surprise, a senior Forest Service official and the District Ranger came to Gustavus a few weeks ago and pretty much agreed (verbally; we haven't seen it in writing yet) to go along with our idea. They said that the plan would be to offer small sales so long as someone bid on them and actually used the timber. So it seems like, if we keep letting the Forest Service know we want small sales, and actually use them, we may get some value out of the Couverden timber instead of just the impacts.

The Falls Creek Hydro Project: A license was granted to Gustavus Electric in October to build and operate a 800 KW hydro project on Falls Creek, which means that unless it is stopped by a lawsuit, construction may start as soon as next fall. The license permits diverting water at about 670 feet, piping it down to a turbine, and then putting the water back just downstream of the lower falls. Diesel backup will supplement hydro during low flow periods. About 4 miles of new one-lane dirt road will be built uphill from the end of Rink Creek road to service the installation. Gustavus Electric must help maintain Rink Creek road during the construction and operation period. If fully privately funded, the project may not lower customer rates at least initially. Some public grant and low interest loan money has been promised. The larger the share of construction costs that are paid for with public money, the greater the chances for substantial rate reduction.

Landfill Relocation: In some ways, the present landfill site is ideal: convenient location, location downstream of everyone's water supply, and a long history of use. However, as it gets busier and as development increases around it, conflicts are beginning to arise. Since the landfill's state lease is up for renewal soon, and since the City is in the process of deciding which state lands to select for municipal ownership, it is a good time to consider relocation options. Given the FAA-required 10,000 foot setback from the airport, very few sites are really feasible. A first look at options has pointed to lands owned by the Cook Inlet Regional Corporation up by "the Towers" site, and to agricultural allotments north of the Gustavus Country Inn. Both have their problems and would be costly. It is important to find out what priority people put on this move before going much further in deciding what to do.

COMMUNITY NEEDS SURVEY INSTRUMENT

The Strategic Planning Committee would appreciate your time in filling out this form. The information we gather will be used to help determine the priorities and finalize a needs list for inclusion in the plan. *This survey is completely confidential*. There is no need to sign your name. Please mail the completed survey to **Gustavus Community Strategic Planning Committee**, c/o City of Gustavus, P.O. Box 1, drop it off at City Hall, or place it in one of the survey boxes containers at either The Dray or Bear Track Mercantile. *Please return by January 30th*, 2005.

Feel free to write additional comments as needed. Thank you for your participation.

On a scale of 1 to 5, with 1 as not at all important and 5 as very important and needed within the next 2-3 years, please indicate how important it is for the Gustavus community to invest in developing or improving the following:

Capital or Physical infrastructure	Undecided / Don't know	Oppose	Not at all Important.	2	3	Very Important	Very Important and Needed Within 2-3 Years 5
Replace Dock with freight /ferry facility			1	2	3	4	5
City Roads – Upgrade Wilson Rink Creek.			1	2	3	4	5
Upgrade other arterial city roads			1	2	3	4	5
Gustavus Fire Department – build Rink Creek Substation. (lowers insurance rates & expedites arrival)			1	2	3	4	5
Build conveniently located public restrooms.			1	2	3	4	5
Develop a community cemetery.			1	2	3	4	5
Build all tide boat harbor/marina			1	2	3	4	5
Gustavus Community Network – upgrade to broadband Internet access.			1	2	3	4	5
Multipurpose community bldg: preschool, teen activities, City Hall offices, community activities, public restrooms			1	2	3	4	5
Replace Salmon River boat launch ramp.			1	2	3	4	5
Other (please specify):			1	2	3	4	5
Other (please specify):			1	2	3	4	5

Additional Comments:

Health, Social, Cultural	Undecided / Don't know	Oppose	Not at all Important.	2	3	Very Important 4	Very Important and Needed Within 2-3 Years 5
Community Clinic—find funding for operating expense and salaries			1	2	3	4	5
Digital X-ray facility & expansion of clinic for this unit (have no X-ray capability at present time)			1	2	3	4	5
Part-time Gustavus Volunteer Fire department employee to offer support duties to volunteers			1	2	3	4	5
Salmon River Park remodel/new play equipment			1	2	3	4	5
Create a public campground			1	2	3	4	5
build a rifle range/archery range			1	2	3	4	5
Identify and map landmarks / landscapes / trees / historical buildings / habitat			1	2	3	4	5
Build bike trails & foot trails			1	2	3	4	5

The following 7 lines deal with grant programs available to communities for prevention, awareness, education. Again please rate their importance to the community.							
Hospice/elder care programs (someone would be trained to assist in care)			1	2	3	4	5
Metabolic Syndrome (diabetes, high blood pressure and elevated blood cholesterol reaching epidemic proportions)			1	2	3	4	5
STD education (sexually transmitted diseases)			1	2	3	4	5
Suicide prevention			1	2	3	4	5
Substance abuse education & prevention			1	2	3	4	5
Mentoring programs for all ages			1	2	3	4	5
Mental Health counseling			1	2	3	4	5
Other (please specify):							
Other (please Specify):							

Additional Comments:

Economic	Undecided / Don't know	Oppose	Not at all Important.	2	3	Very Important 4	Very Important and Needed Within 2-3 Years 5
Support federal funding for Falls Creek Hydro Project			1	2	3	4	5
explore public ownership model for Electric Company if it comes up for sale			1	2	3	4	5
Work on ways to reduce power & freight rates			1	2	3	4	5
Search for revenue sources to support economic diversification			1	2	3	4	5

The following possibilities have been mentioned as suggestions for economic diversification. Please rank these as to feasibility and desirability							
Encourage Small timber sales/local milling			1	2	3	4	5
Support Community IFQ (halibut quota) program			1	2	3	4	5
Support expansion of cottage industry type business			1	2	3	4	5
Explore the potential for mining (gravel and quarry type)			1	2	3	4	5
Dry Dock & boat repair facility			1	2	3	4	5
Service center fortour boats/small cruise ships (water, fuel, sewage, berthing)			1	2	3	4	5
Salmon River barge/landing craft facility separate from recreational launch ramp			1	2	3	4	5
Explore ways to keep big, outside businesses from displacing small, local ones			1	2	3	4	5
Other (please specify):			1	2	3	4	5
Other (please specify):			1	2	3	4	5
Other (please specify):							

Additional Comments:

Environmental	Undecided / Don't know	Oppose	Not at all Important.	2	3	Very Important 4	Very Important and Needed Within 2-3 Years 5
Relocation of landfill/include a sewage disposal site/hazardous waste/scrap metal storage and transfer options			1	2	3	4	5
identify potential contaminated sites that have not been cleaned up			1	2	3	4	5
Facility for used oil storage / disposal			1	2	3	4	5
Public restrooms somewhere near the beach			1	2	3	4	5
have a water testing program/safe drinking water			1	2	3	4	5
Create Watershed Quality Council (to assess & evaluate threats to water quality & freshwater habitat)			1	2	3	4	5
Expand / add trained volunteers for fuel spill prevention			1	2	3	4	5
Program for prevention of fuel spills for small home tanks			1	2	3	4	5
Clean up small boat harbor			1	2	3	4	5
Other (please specify):			1	2	3	4	5
Other (please specify):			1	2	3	4	5

Additional comments:

Are you a Gustavus resident?

Yes	S
-----	---

□ No

Thanks for taking time to fill this out. Remember we are planning for the short term (*most immediate needs*), but we are also tasked with creating a plan that looks 10 to 20 years in the future. So those items that do not seem important now may be viewed differently at a later date. This survey will help us see what you view as *most important* and least important.

Frequencies – Is Gustavus your Primary Residence?

Statistics

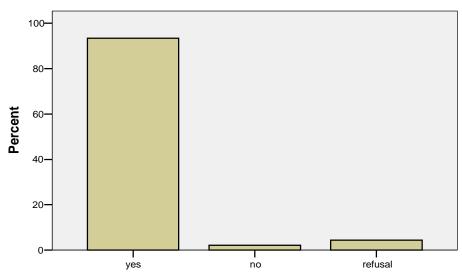
Is Gustavus your primary residence?

		1 7	
Ν	Valid	180	
	Missing	0	

Is Gustavus your primary residence?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	168	93.3	93.3	93.3
	no	4	2.2	2.2	95.6
	refusal	8	4.4	4.4	100.0
	Total	180	100.0	100.0	

Is Gustavus your primary residence?



Is Gustavus your primary residence?

Frequencies: Student Surveys (included in all analyses)

Statistics

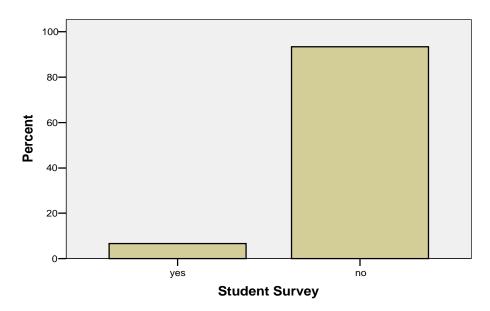
Student Survey

N	Valid	180
	Missing	0

Student Survey

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	12	6.7	6.7	6.7
	no	168	93.3	93.3	100.0
	Total	180	100.0	100.0	

Student Survey



Frequencies: Capital or Physical Infrastructure Section

Replace dock with freight/ferry facility.

Statistics

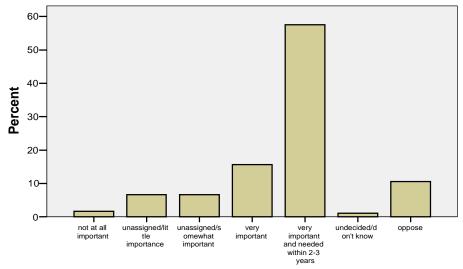
Replace dock with freight/ferry facility.

N	Valid	179
	Missing	1

Replace dock with freight/ferry facility.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	3	1.7	1.7	1.7
	unassigned/little importance	12	6.7	6.7	8.4
	unassigned/somewhat important	12	6.7	6.7	15.1
	very important	28	15.6	15.6	30.7
	very important and needed within 2-3 years	103	57.2	57.5	88.3
	undecided/don't know	2	1.1	1.1	89.4
	oppose	19	10.6	10.6	100.0
	Total	179	99.4	100.0	
Missing	System	1	.6		
Total		180	100.0		

Replace dock with freight/ferry facility.



Replace dock with freight/ferry facility.

City Roads - Upgrade Wilson Rink Creek.

Statistics

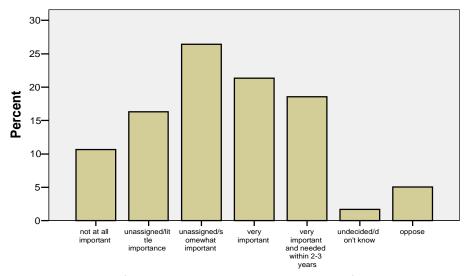
City Roads - Upgrade Wilson Rink Creek.

Ν	Valid	178
	Missing	2

City Roads - Upgrade Wilson Rink Creek.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	19	10.6	10.7	10.7
	unassigned/little importance	29	16.1	16.3	27.0
	unassigned/somewhat important	47	26.1	26.4	53.4
	very important	38	21.1	21.3	74.7
	very important and needed within 2-3 years	33	18.3	18.5	93.3
	undecided/don't know	3	1.7	1.7	94.9
	oppose	9	5.0	5.1	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

City Roads - Upgrade Wilson Rink Creek.



City Roads - Upgrade Wilson Rink Creek.

Upgrade other arterial city roads.

Statistics

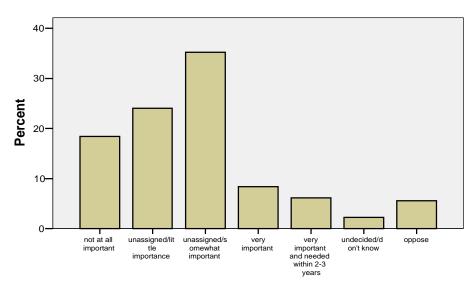
Upgrade other arterial city roads.

- 1 3		
Ν	Valid	179
	Missing	1

Upgrade other arterial city roads.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	33	18.3	18.4	18.4
	unassigned/little importance	43	23.9	24.0	42.5
	unassigned/somewhat important	63	35.0	35.2	77.7
	very important	15	8.3	8.4	86.0
	very important and needed within 2-3 years	11	6.1	6.1	92.2
	undecided/don't know	4	2.2	2.2	94.4
	oppose	10	5.6	5.6	100.0
	Total	179	99.4	100.0	
Missing	System	1	.6		
Total		180	100.0		

Upgrade other arterial city roads.



Upgrade other arterial city roads.

Gustavus Fire Department - Build Rink Creek Fire Department Substation.

Statistics

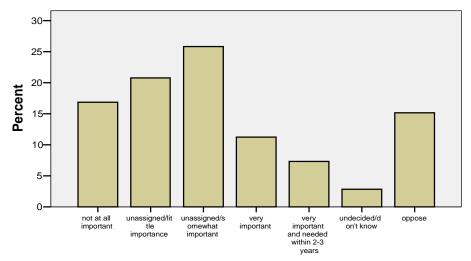
Gustavus Fire Department - Build Rink Creek Fire Department Substation.

N	Valid	178
	Missing	2

Gustavus Fire Department - Build Rink Creek Fire Department Substation.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	30	16.7	16.9	16.9
	unassigned/little importance	37	20.6	20.8	37.6
	unassigned/somewhat important	46	25.6	25.8	63.5
	very important	20	11.1	11.2	74.7
	very important and needed within 2-3 years	13	7.2	7.3	82.0
	undecided/don't know	5	2.8	2.8	84.8
	oppose	27	15.0	15.2	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

Gustavus Fire Department - Build Rink Creek Fire Department Substation.



Gustavus Fire Department - Build Rink Creek Fire Department Substation.

Build conveniently located public restrooms.

Statistics

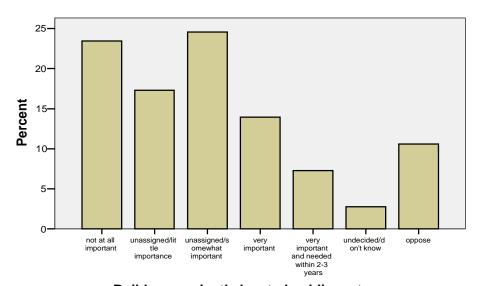
Build conveniently located public restrooms.

Ν	Valid	179
	Missing	1

Build conveniently located public restrooms.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	42	23.3	23.5	23.5
	unassigned/little importance	31	17.2	17.3	40.8
	unassigned/somewhat important	44	24.4	24.6	65.4
	very important	25	13.9	14.0	79.3
	very important and needed within 2-3 years	13	7.2	7.3	86.6
	undecided/don't know	5	2.8	2.8	89.4
	oppose	19	10.6	10.6	100.0
	Total	179	99.4	100.0	
Missing	System	1	.6		
Total		180	100.0		

Build conveniently located public restrooms.



Build conveniently located public restrooms.

Develop a community cemetery.

Statistics

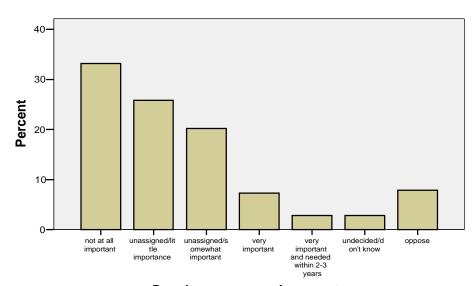
Develop a community cemetery.

Ν	Valid	178
	Missing	2

Develop a community cemetery.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	59	32.8	33.1	33.1
	unassigned/little importance	46	25.6	25.8	59.0
	unassigned/somewhat important	36	20.0	20.2	79.2
	very important	13	7.2	7.3	86.5
	very important and needed within 2-3 years	5	2.8	2.8	89.3
	undecided/don't know	5	2.8	2.8	92.1
	oppose	14	7.8	7.9	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

Develop a community cemetery.



Develop a community cemetery.

Build all tide boat harbor/marina.

Statistics

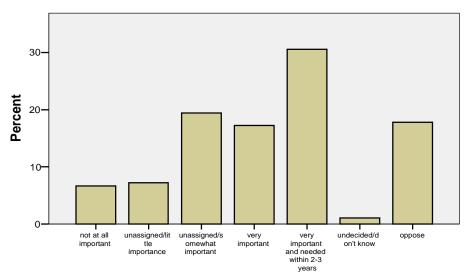
Build all tide boat harbor/marina.

Ν	Valid	180
	Missing	0

Build all tide boat harbor/marina.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	12	6.7	6.7	6.7
	unassigned/little importance	13	7.2	7.2	13.9
	unassigned/somewhat important	35	19.4	19.4	33.3
	very important	31	17.2	17.2	50.6
	very important and needed within 2-3 years	55	30.6	30.6	81.1
	undecided/don't know	2	1.1	1.1	82.2
	oppose	32	17.8	17.8	100.0
	Total	180	100.0	100.0	

Build all tide boat harbor/marina.



Build all tide boat harbor/marina.

Gustavus Community Network - Upgrade to broadband Internet access.

Statistics

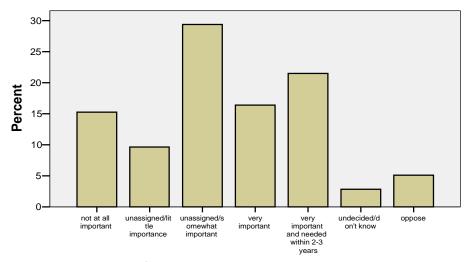
Gustavus Community Netowrk - Upgrade to broadband Internet access.

N	Valid	177
	Missing	3

Gustavus Community Netowrk - Upgrade to broadband Internet access.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	27	15.0	15.3	15.3
	unassigned/little importance	17	9.4	9.6	24.9
	unassigned/somewhat important	52	28.9	29.4	54.2
	very important	29	16.1	16.4	70.6
	very important and needed within 2-3 years	38	21.1	21.5	92.1
	undecided/don't know	5	2.8	2.8	94.9
	oppose	9	5.0	5.1	100.0
	Total	177	98.3	100.0	
Missing	System	3	1.7		
Total		180	100.0		

Gustavus Community Netowrk - Upgrade to broadband Internet access.



Gustavus Community Netowrk - Upgrade to broadband Internet access.

Multipurpose community building - preschool, teen activities, city hall offices,

community activities, public restrooms.

Statistics

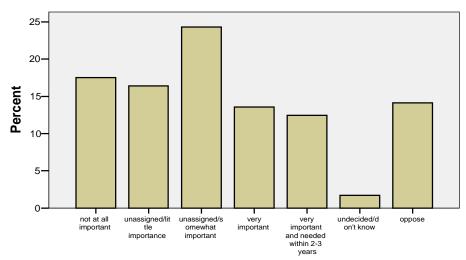
Multipurpose community building - preschool, teen activities, city hall offices, community activities, public restrooms.

N	Valid	177
	Missing	3

Multipurpose community building - preschool, teen activities, city hall offices, community activities, public restrooms.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	31	17.2	17.5	17.5
	unassigned/little importance	29	16.1	16.4	33.9
	unassigned/somewhat important	43	23.9	24.3	58.2
	very important	24	13.3	13.6	71.8
	very important and needed within 2-3 years	22	12.2	12.4	84.2
	undecided/don't know	3	1.7	1.7	85.9
	oppose	25	13.9	14.1	100.0
	Total	177	98.3	100.0	
Missing	System	3	1.7		
Total		180	100.0		

Multipurpose community building - preschool, teen activities, city hall offices, community activities, public restrooms.



Multipurpose community building - preschool, teen activities, city hall offices, community activities, public restrooms.

Replace Salmon River boat launch ramp.

Statistics

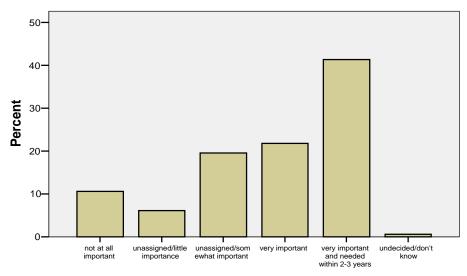
Replace Salmon River boat launch ramp.

N	Valid	179
	Missing	1

Replace Salmon River boat launch ramp.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	19	10.6	10.6	10.6
	unassigned/little importance	11	6.1	6.1	16.8
	unassigned/somewhat important	35	19.4	19.6	36.3
	very important	39	21.7	21.8	58.1
	very important and needed within 2-3 years	74	41.1	41.3	99.4
	undecided/don't know	1	.6	.6	100.0
	Total	179	99.4	100.0	
Missing	System	1	.6		
Total		180	100.0		

Replace Salmon River boat launch ramp.



Replace Salmon River boat launch ramp.

Capital or Physical Infrastructure - Other1 (please specify):

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

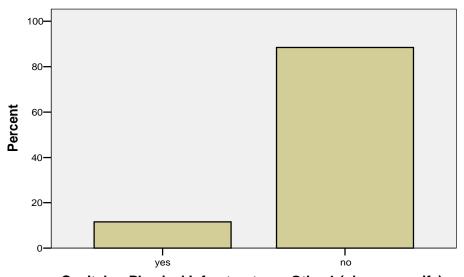
Capital or Physical Infrastructure - Other1 (please specify):

Ν	Valid	180
	Missing	0

Capital or Physical Infrastructure - Other1 (please specify):

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	21	11.7	11.7	11.7
	no	159	88.3	88.3	100.0
	Total	180	100.0	100.0	

Capital or Physical Infrastructure - Other1 (please specify):



Capital or Physical Infrastructure - Other1 (please specify):

Capital or Physical Infrastructure - Other2 (please specify):

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

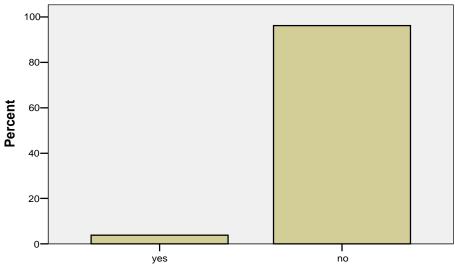
Capital or Physical Infrastructure - Other2 (please specify):

N	Valid	180
	Missing	0

Capital or Physical Infrastructure - Other2 (please specify):

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	7	3.9	3.9	3.9
	no	173	96.1	96.1	100.0
	Total	180	100.0	100.0	

Capital or Physical Infrastructure - Other2 (please specify):



Capital or Physical Infrastructure - Other2 (please specify):

Capital or Physical Infrastructure - Additional Comments:

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

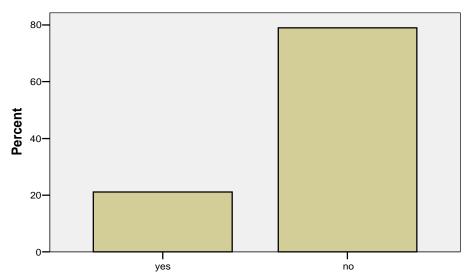
Capital or Physical Infrastructure - Additional Comments:

N	Valid	180
	Missing	0

Capital or Physical Infrastructure - Additional Comments:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	38	21.1	21.1	21.1
	no	142	78.9	78.9	100.0
	Total	180	100.0	100.0	

Capital or Physical Infrastructure - Additional Comments:



Capital or Physical Infrastructure - Additional Comments:

Frequencies: Health, Social, Cultural Section

Find funding for operating expenses and salaries.

Statistics

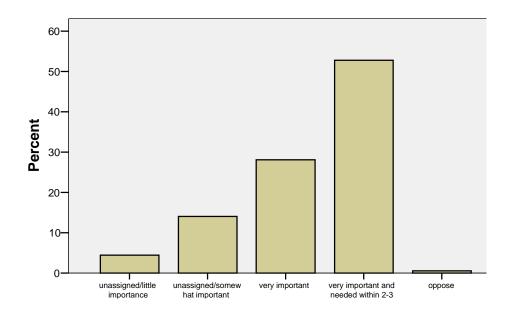
Find funding for operating expenses and salaries.

Ν	Valid	178
	Missing	2

Find funding for operating expenses and salaries.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	unassigned/little importance	8	4.4	4.5	4.5
	unassigned/somewhat important	25	13.9	14.0	18.5
	very important	50	27.8	28.1	46.6
	very important and needed within 2-3 years	94	52.2	52.8	99.4
	oppose	1	.6	.6	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

Find funding for operating expenses and salaries.



Digital xray facility and expansion of clinic for this unit (have no x-ray capability at present time).

Statistics

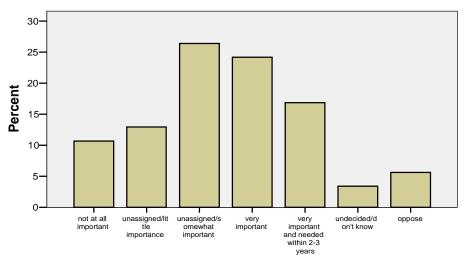
Digital xray facility and expansion of clinic for this unit (have no x-ray capability at present time).

N	Valid	178
	Missing	2

Digital xray facility and expansion of clinic for this unit (have no x-ray capability at present time).

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	19	10.6	10.7	10.7
	unassigned/little importance	23	12.8	12.9	23.6
	unassigned/somewhat important	47	26.1	26.4	50.0
	very important	43	23.9	24.2	74.2
	very important and needed within 2-3 years	30	16.7	16.9	91.0
	undecided/don't know	6	3.3	3.4	94.4
	oppose	10	5.6	5.6	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

Digital xray facility and expansion of clinic for this unit (have no x-ray capability at present time).



Digital xray facility and expansion of clinic for this unit (have no x-ray capability at present time).

Basic equipment for clinic operation (microscope, lab equipment, autoclave/equipment sterilizer).

Statistics

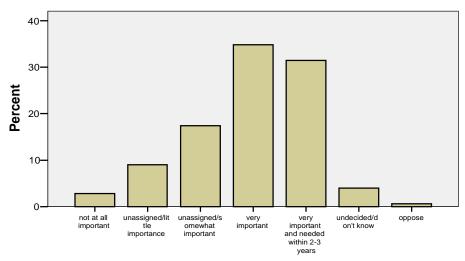
Basic equipment for clinic operation (microscope, lab equipment, autoclave/equipment sterilizer).

N	Valid	178
	Missing	2

Basic equipment for clinic operation (microscope, lab equipment, autoclave/equipment sterilizer).

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	5	2.8	2.8	2.8
	unassigned/little importance	16	8.9	9.0	11.8
	unassigned/somewhat important	31	17.2	17.4	29.2
	very important	62	34.4	34.8	64.0
	very important and needed within 2-3 years	56	31.1	31.5	95.5
	undecided/don't know	7	3.9	3.9	99.4
	oppose	1	.6	.6	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

Basic equipment for clinic operation (microscope, lab equipment, autoclave/equipment sterilizer).



Basic equipment for clinic operation (microscope, lab equipment, autoclave/equipment sterilizer).

Part-time Gustavus Volunteer Fire Department employee to offer support duties

to volunteers.

Statistics

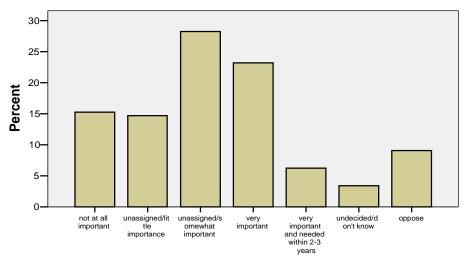
Part-time Gustavus Volunteer Fire Department employee to offer support duties to volunteers.

N Valid		177
	Missing	3

Part-time Gustavus Volunteer Fire Department employee to offer support duties to volunteers.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	27	15.0	15.3	15.3
	unassigned/little importance	26	14.4	14.7	29.9
	unassigned/somewhat important	50	27.8	28.2	58.2
	very important	41	22.8	23.2	81.4
	very important and needed within 2-3 years	11	6.1	6.2	87.6
	undecided/don't know	6	3.3	3.4	91.0
	oppose	16	8.9	9.0	100.0
	Total	177	98.3	100.0	
Missing	System	3	1.7		
Total		180	100.0		

Part-time Gustavus Volunteer Fire Department employee to offer support duties to volunteers.



Part-time Gustavus Volunteer Fire Department employee to offer support duties to volunteers.

Salmon River Park remodel/new play equipment.

Statistics

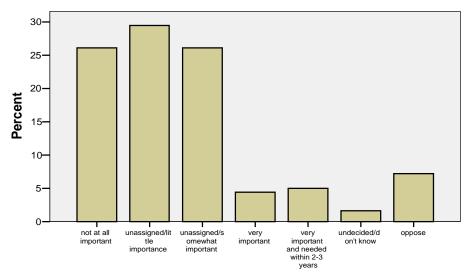
Salmon River Park remodel/new play equipment.

Ν	Valid	180
	Missing	0

Salmon River Park remodel/new play equipment.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	47	26.1	26.1	26.1
	unassigned/little importance	53	29.4	29.4	55.6
	unassigned/somewhat important	47	26.1	26.1	81.7
	very important	8	4.4	4.4	86.1
	very important and needed within 2-3 years	9	5.0	5.0	91.1
	undecided/don't know	3	1.7	1.7	92.8
	oppose	13	7.2	7.2	100.0
	Total	180	100.0	100.0	

Salmon River Park remodel/new play equipment.



Salmon River Park remodel/new play equipment.

Create a public campground.

Statistics

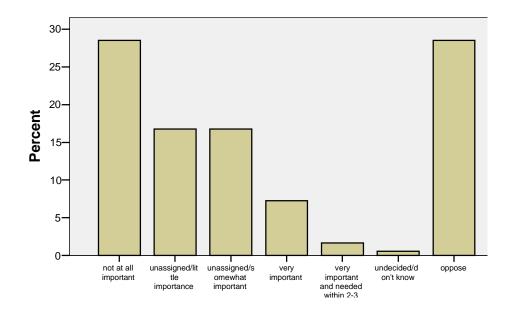
Create a public campground.

		1 9
N	Valid	179
	Missing	1

Create a public campground.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	51	28.3	28.5	28.5
	unassigned/little importance	30	16.7	16.8	45.3
	unassigned/somewhat important	30	16.7	16.8	62.0
	very important	13	7.2	7.3	69.3
	very important and needed within 2-3 years	3	1.7	1.7	70.9
	undecided/don't know	1	.6	.6	71.5
	oppose	51	28.3	28.5	100.0
	Total	179	99.4	100.0	
Missing	System	1	.6		
Total		180	100.0		

Create a public campground.



Build a rifle range/archery range.

Statistics

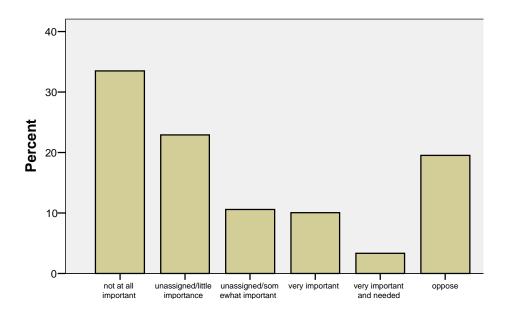
Build a rifle range/archery range.

Ν	Valid	179
	Missing	1

Build a rifle range/archery range.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	60	33.3	33.5	33.5
	unassigned/little importance	41	22.8	22.9	56.4
	unassigned/somewhat important	19	10.6	10.6	67.0
	very important	18	10.0	10.1	77.1
	very important and needed within 2-3 years	6	3.3	3.4	80.4
	oppose	35	19.4	19.6	100.0
	Total	179	99.4	100.0	
Missing	System	1	.6		
Total		180	100.0		

Build a rifle range/archery range.



Identify and map landmarks/landscapes/trees/historical buildings/habitat.

Statistics

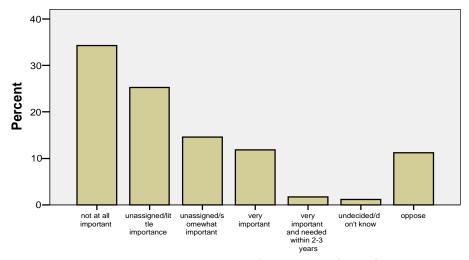
Identify and map landmarks/landscapes/trees/historical buildings/habitat.

Ν	Valid	178
	Missing	2

Identify and map landmarks/landscapes/trees/historical buildings/habitat.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	61	33.9	34.3	34.3
	unassigned/little importance	45	25.0	25.3	59.6
	unassigned/somewhat important	26	14.4	14.6	74.2
	very important	21	11.7	11.8	86.0
	very important and needed within 2-3 years	3	1.7	1.7	87.6
	undecided/don't know	2	1.1	1.1	88.8
	oppose	20	11.1	11.2	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

Identify and map landmarks/landscapes/trees/historical buildings/habitat.



Identify and map landmarks/landscapes/trees/historical buildings/habitat.

Build bike trails and foot trails.

Statistics

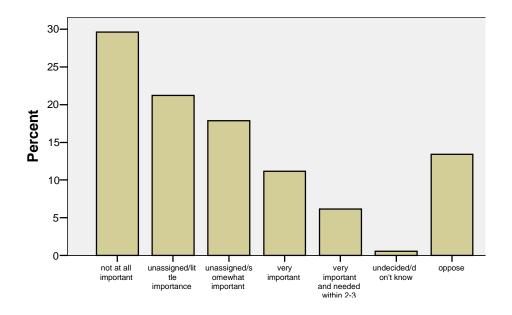
Build bike trails and foot trails.

Ν	Valid	179
	Missing	1

Build bike trails and foot trails.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	53	29.4	29.6	29.6
	unassigned/little importance	38	21.1	21.2	50.8
	unassigned/somewhat important	32	17.8	17.9	68.7
	very important	20	11.1	11.2	79.9
	very important and needed within 2-3 years	11	6.1	6.1	86.0
	undecided/don't know	1	.6	.6	86.6
	oppose	24	13.3	13.4	100.0
	Total	179	99.4	100.0	
Missing	System	1	.6		
Total		180	100.0		

Build bike trails and foot trails.



Hospice/Elder care programs (someone would be trained to assist in care).

Statistics

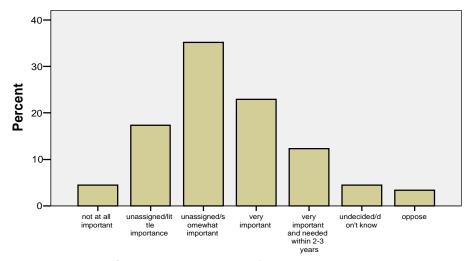
Hospice/Elder care programs (someone would be trained to assist in care).

N	Valid	179
	Missing	1

Hospice/Elder care programs (someone would be trained to assist in care).

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	8	4.4	4.5	4.5
	unassigned/little importance	31	17.2	17.3	21.8
	unassigned/somewhat important	63	35.0	35.2	57.0
	very important	41	22.8	22.9	79.9
	very important and needed within 2-3 years	22	12.2	12.3	92.2
	undecided/don't know	8	4.4	4.5	96.6
	oppose	6	3.3	3.4	100.0
	Total	179	99.4	100.0	
Missing	System	1	.6		
Total		180	100.0		

Hospice/Elder care programs (someone would be trained to assist in care).



Hospice/Elder care programs (someone would be trained to assist in care).

Metabolic Syndrome (diabetes, high blood pressure, and elevated blood cholesterol reaching epidemic proportions).

Statistics

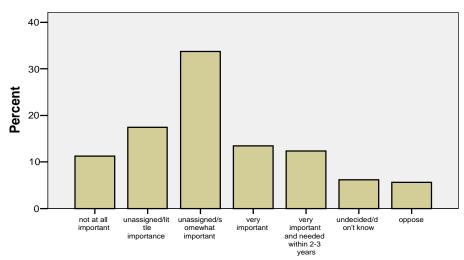
Metabolic Syndrome (diabetes, high blood pressure, and elevated blood cholesterol reaching epidemic proportions).

N	Valid	178
	Missing	2

Metabolic Syndrome (diabetes, high blood pressure, and elevated blood cholesterol reaching epidemic proportions).

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	20	11.1	11.2	11.2
	unassigned/little importance	31	17.2	17.4	28.7
	unassigned/somewhat important	60	33.3	33.7	62.4
	very important	24	13.3	13.5	75.8
	very important and needed within 2-3 years	22	12.2	12.4	88.2
	undecided/don't know	11	6.1	6.2	94.4
	oppose	10	5.6	5.6	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

Metabolic Syndrome (diabetes, high blood pressure, and elevated blood cholesterol reaching epidemic proportions).



Metabolic Syndrome (diabetes, high blood pressure, and elevated blood cholesterol reaching epidemic proportions).

Sexually transmitted disease education.

Statistics

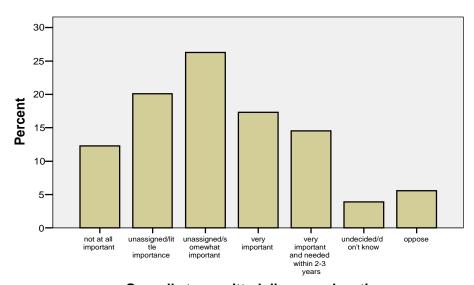
Sexually transmitted disease education.

Ν	Valid	179
	Missing	1

Sexually transmitted disease education.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	22	12.2	12.3	12.3
	unassigned/little importance	36	20.0	20.1	32.4
	unassigned/somewhat important	47	26.1	26.3	58.7
	very important	31	17.2	17.3	76.0
	very important and needed within 2-3 years	26	14.4	14.5	90.5
	undecided/don't know	7	3.9	3.9	94.4
	oppose	10	5.6	5.6	100.0
	Total	179	99.4	100.0	
Missing	System	1	.6		
Total		180	100.0		

Sexually transmitted disease education.



Sexually transmitted disease education.

Suicide prevention.

Statistics

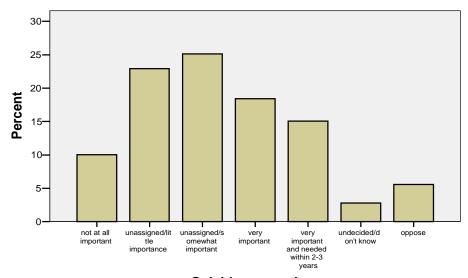
Suicide prevention.

Ν	Valid	179
	Missing	1

Suicide prevention.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	18	10.0	10.1	10.1
	unassigned/little importance	41	22.8	22.9	33.0
	unassigned/somewhat important	45	25.0	25.1	58.1
	very important	33	18.3	18.4	76.5
	very important and needed within 2-3 years	27	15.0	15.1	91.6
	undecided/don't know	5	2.8	2.8	94.4
	oppose	10	5.6	5.6	100.0
	Total	179	99.4	100.0	
Missing	System	1	.6		
Total		180	100.0		

Suicide prevention.



Suicide prevention.

Substance abuse education and prevention.

Statistics

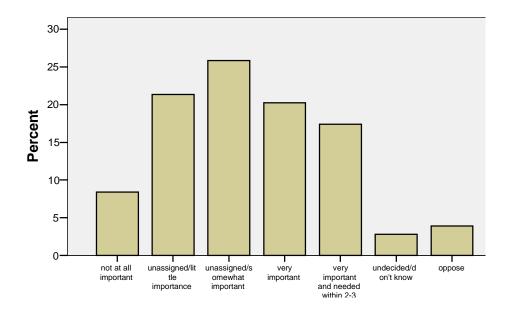
Substance abuse education and prevention.

N	Valid	178
	Missing	2

Substance abuse education and prevention.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	15	8.3	8.4	8.4
	unassigned/little importance	38	21.1	21.3	29.8
	unassigned/somewhat important	46	25.6	25.8	55.6
	very important	36	20.0	20.2	75.8
	very important and needed within 2-3 years	31	17.2	17.4	93.3
	undecided/don't know	5	2.8	2.8	96.1
	oppose	7	3.9	3.9	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

Substance abuse eduction and prevention.



Mentoring programs for all ages.

Statistics

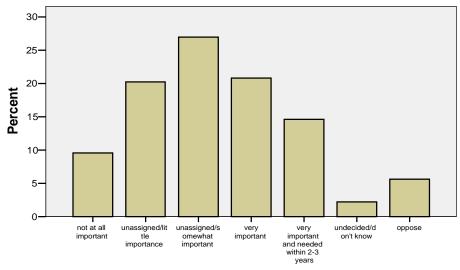
Mentoring programs for all ages.

	010	
Ν	Valid	178
	Missing	2

Mentoring programs for all ages.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	17	9.4	9.6	9.6
	unassigned/little importance	36	20.0	20.2	29.8
	unassigned/somewhat important	48	26.7	27.0	56.7
	very important	37	20.6	20.8	77.5
	very important and needed within 2-3 years	26	14.4	14.6	92.1
	undecided/don't know	4	2.2	2.2	94.4
	oppose	10	5.6	5.6	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

Mentoring programs for all ages.



Mentoring programs for all ages.

Mental health counseling.

Statistics

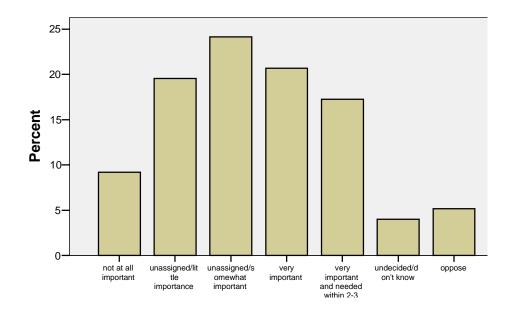
Mental health counseling.

Ν	Valid	174
	Missing	6

Mental health counseling.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	16	8.9	9.2	9.2
	unassigned/little importance	34	18.9	19.5	28.7
	unassigned/somewhat important	42	23.3	24.1	52.9
	very important	36	20.0	20.7	73.6
	very important and needed within 2-3 years	30	16.7	17.2	90.8
	undecided/don't know	7	3.9	4.0	94.8
	oppose	9	5.0	5.2	100.0
	Total	174	96.7	100.0	
Missing	System	6	3.3		
Total		180	100.0		

Mental health counseling.



Health, Social, Cultural - Other1 (please specify):

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

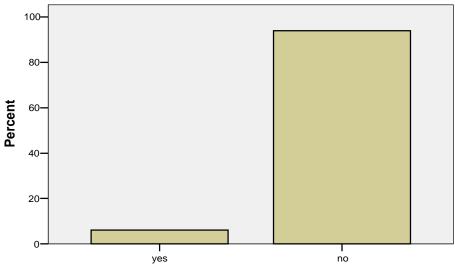
Health, Social, Cultural - Other1 (please specify):

	, •••	
N	Valid	180
	Missing	0

Health, Social, Cultural - Other1 (please specify):

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	11	6.1	6.1	6.1
	no	169	93.9	93.9	100.0
	Total	180	100.0	100.0	

Health, Social, Cultural - Other1 (please specify):



Health, Social, Cultural - Other1 (please specify):

Health, Social, Cultural - Other2 (please specify):

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

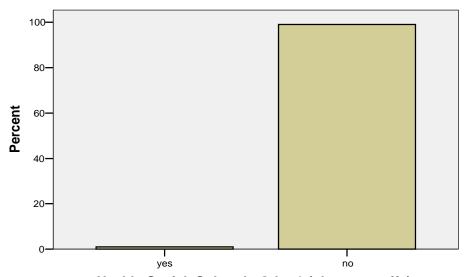
Health, Social, Cultural - Other2 (please specify):

Ν	Valid	180
	Missing	0

Health, Social, Cultural - Other2 (please specify):

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	2	1.1	1.1	1.1
	no	178	98.9	98.9	100.0
	Total	180	100.0	100.0	

Health, Social, Cultural - Other2 (please specify):



Health, Social, Cultural - Other2 (please specify):

Health, Social, Cultural - Additional Comments:

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

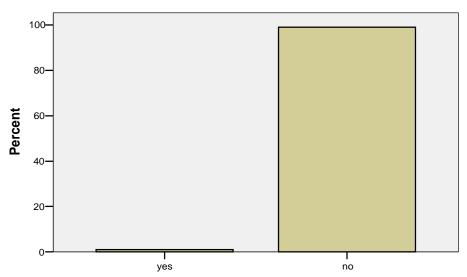
Health, Social, Cultural - Additional Comments:

	, ••••••	0 00	,
N	Valid		180
	Missing		0

Health, Social, Cultural - Additional Comments:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	2	1.1	1.1	1.1
	no	178	98.9	98.9	100.0
	Total	180	100.0	100.0	

Health, Social, Cultural - Additional Comments:



Health, Social, Cultural - Additional Comments:

Frequencies: Economic Section

Work to find public funding for Falls Creek Hydro Project.

Statistics

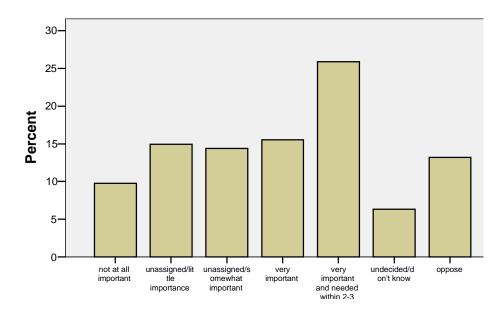
Work to find public funding for Falls Creek Hydro Project.

Ν	Valid	174
	Missing	6

Work to find public funding for Falls Creek Hydro Project.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	17	9.4	9.8	9.8
	unassigned/little importance	26	14.4	14.9	24.7
	unassigned/somewhat important	25	13.9	14.4	39.1
	very important	27	15.0	15.5	54.6
	very important and needed within 2-3 years	45	25.0	25.9	80.5
	undecided/don't know	11	6.1	6.3	86.8
	oppose	23	12.8	13.2	100.0
	Total	174	96.7	100.0	
Missing	System	6	3.3		
Total		180	100.0		

Work to find public funding for Falls Creek Hydro Project.



Explore public ownership model for Electric Company if it comes up for sale.

Statistics

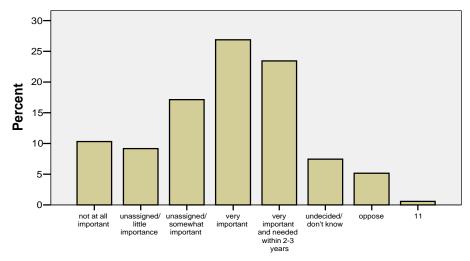
Explore public ownership model for Electric Company if it comes up for sale.

N	Valid	175
	Missing	5

Explore public ownership model for Electric Company if it comes up for sale.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	18	10.0	10.3	10.3
	unassigned/little importance	16	8.9	9.1	19.4
	unassigned/somewhat important	30	16.7	17.1	36.6
	very important	47	26.1	26.9	63.4
	very important and needed within 2-3 years	41	22.8	23.4	86.9
	undecided/don't know	13	7.2	7.4	94.3
	oppose	9	5.0	5.1	99.4
	11	1	.6	.6	100.0
	Total	175	97.2	100.0	
Missing	System	5	2.8		
Total		180	100.0		

Explore public ownership model for Electric Company if it comes up for sale.



Explore public ownership model for Electric Company if it comes up for sale.

Work on ways to reduce power and freight rates.

Statistics

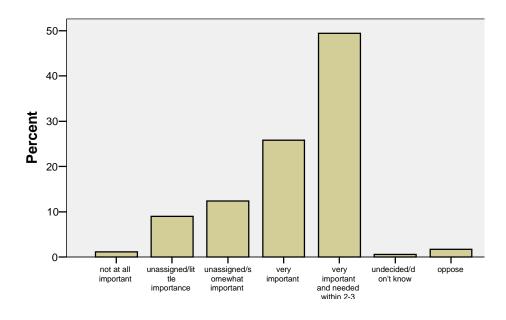
Work on ways to reduce power and freight rates.

Ν	Valid	178
	Missing	2

Work on ways to reduce power and freight rates.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	2	1.1	1.1	1.1
	unassigned/little importance	16	8.9	9.0	10.1
	unassigned/somewhat important	22	12.2	12.4	22.5
	very important	46	25.6	25.8	48.3
	very important and needed within 2-3 years	88	48.9	49.4	97.8
	undecided/don't know	1	.6	.6	98.3
	oppose	3	1.7	1.7	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

Work on ways to reduce power and freight rates.



Search for revenue sources to support economic diversification.

Statistics

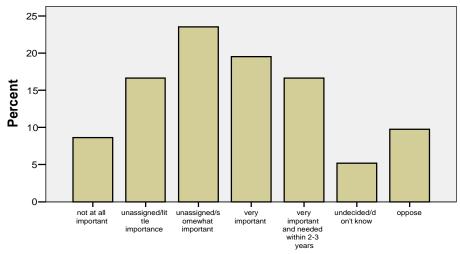
Search for revenue sources to support economic diversification.

Ν	Valid	174
	Missing	6

Search for revenue sources to support economic diversification.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	15	8.3	8.6	8.6
	unassigned/little importance	29	16.1	16.7	25.3
	unassigned/somewhat important	41	22.8	23.6	48.9
	very important	34	18.9	19.5	68.4
	very important and needed within 2-3 years	29	16.1	16.7	85.1
	undecided/don't know	9	5.0	5.2	90.2
	oppose	17	9.4	9.8	100.0
	Total	174	96.7	100.0	
Missing	System	6	3.3		
Total		180	100.0		

Search for revenue sources to support economic diversification.



Search for revenue sources to support economic diversification.

Encourage small timber sales and local milling.

Statistics

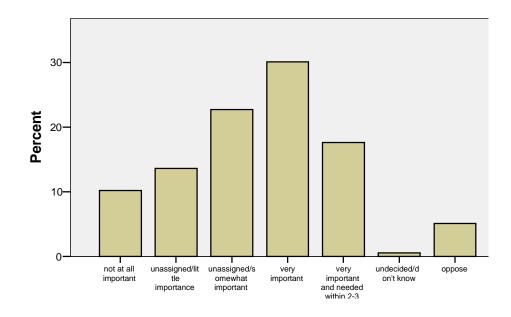
Encourage small timber sales and local milling.

N	Valid	176
	Missing	4

Encourage small timber sales and local milling.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	18	10.0	10.2	10.2
	unassigned/little importance	24	13.3	13.6	23.9
	unassigned/somewhat important	40	22.2	22.7	46.6
	very important	53	29.4	30.1	76.7
	very important and needed within 2-3 years	31	17.2	17.6	94.3
	undecided/don't know	1	.6	.6	94.9
	oppose	9	5.0	5.1	100.0
	Total	176	97.8	100.0	
Missing	System	4	2.2		
Total		180	100.0		

Encourage small timber sales and local milling.



Support Community Quota Entity Program (CQE) for halibut and black cod.

Statistics

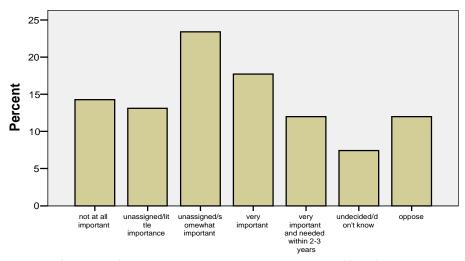
Support Community Quota Entity Program (CQE) for halibut and black cod.

Ν	Valid	175
	Missing	5

Support Community Quota Entity Program (CQE) for halibut and black cod.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	25	13.9	14.3	14.3
	unassigned/little importance	23	12.8	13.1	27.4
	unassigned/somewhat important	41	22.8	23.4	50.9
	very important	31	17.2	17.7	68.6
	very important and needed within 2-3 years	21	11.7	12.0	80.6
	undecided/don't know	13	7.2	7.4	88.0
	oppose	21	11.7	12.0	100.0
	Total	175	97.2	100.0	
Missing	System	5	2.8		
Total		180	100.0		

Support Community Quota Entity Program (CQE) for halibut and black cod.



Support Community Quota Entity Program (CQE) for halibut and black cod.

Support expansion of cottage industry type business.

Statistics

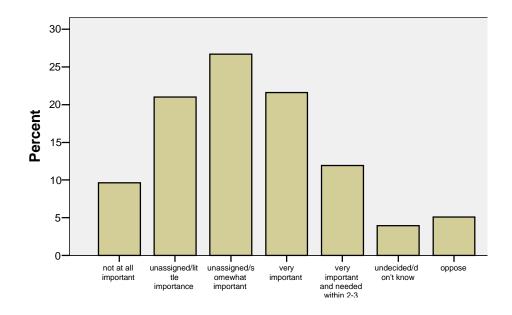
Support expansion of cottage industry type business.

Ν	Valid	176
	Missing	4

Support expansion of cottage industry type business.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	17	9.4	9.7	9.7
	unassigned/little importance	37	20.6	21.0	30.7
	unassigned/somewhat important	47	26.1	26.7	57.4
	very important	38	21.1	21.6	79.0
	very important and needed within 2-3 years	21	11.7	11.9	90.9
	undecided/don't know	7	3.9	4.0	94.9
	oppose	9	5.0	5.1	100.0
	Total	176	97.8	100.0	
Missing	System	4	2.2		
Total		180	100.0		

Support expansion of cottage industry type business.



Explore the potential for mining (gravel and quarry type).

Statistics

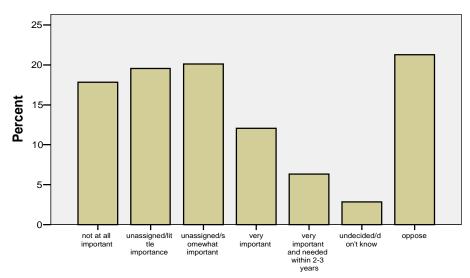
Explore the potential for mining (gravel and quarry type).

Ν	Valid	174
	Missing	6

Explore the potential for mining (gravel and quarry type).

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	31	17.2	17.8	17.8
	unassigned/little importance	34	18.9	19.5	37.4
	unassigned/somewhat important	35	19.4	20.1	57.5
	very important	21	11.7	12.1	69.5
	very important and needed within 2-3 years	11	6.1	6.3	75.9
	undecided/don't know	5	2.8	2.9	78.7
	oppose	37	20.6	21.3	100.0
	Total	174	96.7	100.0	
Missing	System	6	3.3		
Total		180	100.0		

Expore the potential for mining (gravel and quarry type).



Expore the potential for mining (gravel and quarry type).

Dry dock and boat repair facility.

Statistics

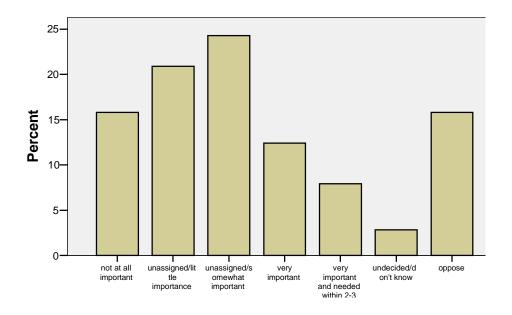
Dry dock and boat repair facility.

N	Valid	177
	Missing	3

Dry dock and boat repair facility.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	28	15.6	15.8	15.8
	unassigned/little importance	37	20.6	20.9	36.7
	unassigned/somewhat important	43	23.9	24.3	61.0
	very important	22	12.2	12.4	73.4
	very important and needed within 2-3 years	14	7.8	7.9	81.4
	undecided/don't know	5	2.8	2.8	84.2
	oppose	28	15.6	15.8	100.0
	Total	177	98.3	100.0	
Missing	System	3	1.7		
Total		180	100.0		

Dry dock and boat repair facility.



Service center for tour boats/small cruise ships (water, fuel, sewage, berthing).

Statistics

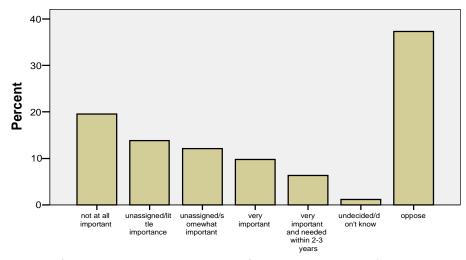
Service center for tour boats/small cruise ships (water, fuel, sewage, berthing).

Ν	Valid	174
	Missing	6

Service center for tour boats/small cruise ships (water, fuel, sewage, berthing).

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	34	18.9	19.5	19.5
	unassigned/little importance	24	13.3	13.8	33.3
	unassigned/somewhat important	21	11.7	12.1	45.4
	very important	17	9.4	9.8	55.2
	very important and needed within 2-3 years	11	6.1	6.3	61.5
	undecided/don't know	2	1.1	1.1	62.6
	oppose	65	36.1	37.4	100.0
	Total	174	96.7	100.0	
Missing	System	6	3.3		
Total		180	100.0		

Service center for tour boats/small cruise ships (water, fuel, sewage, berthing).



Service center for tour boats/small cruise ships (water, fuel, sewage, berthing).

Salmon River barge/landing craft facility separate from recreational launch ramp.

Statistics

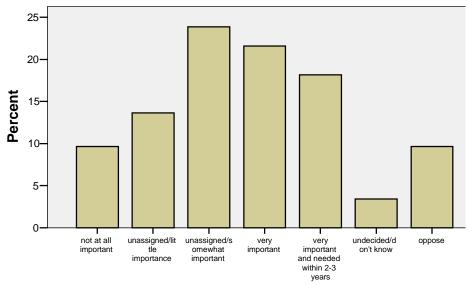
Salmon River barge/landing craft facility separate from recreational launch ramp.

Ν	Valid	176
	Missing	4

Salmon River barge/landing craft facility separate from recreational launch ramp.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	17	9.4	9.7	9.7
	unassigned/little importance	24	13.3	13.6	23.3
	unassigned/somewhat important	42	23.3	23.9	47.2
	very important	38	21.1	21.6	68.8
	very important and needed within 2-3 years	32	17.8	18.2	86.9
	undecided/don't know	6	3.3	3.4	90.3
	oppose	17	9.4	9.7	100.0
	Total	176	97.8	100.0	
Missing	System	4	2.2		
Total		180	100.0		

Salmon River barge/landing craft facility separate from recreational launch ramp.



Explore ways to keep big, outside businesses from displacing small, local ones.

Statistics

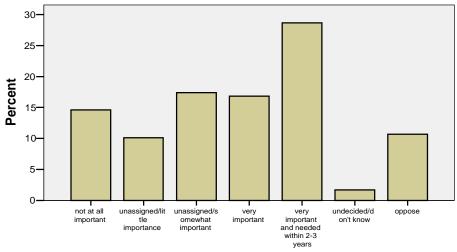
Explore ways to keep big, outside businesses from displacing small, local ones.

		<u> </u>
Ν	Valid	178
	Missing	2

Explore ways to keep big, outside businesses from displacing small, local ones.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	26	14.4	14.6	14.6
	unassigned/little importance	18	10.0	10.1	24.7
	unassigned/somewhat important	31	17.2	17.4	42.1
	very important	30	16.7	16.9	59.0
	very important and needed within 2-3 years	51	28.3	28.7	87.6
	undecided/don't know	3	1.7	1.7	89.3
	oppose	19	10.6	10.7	100.0
	Total	178	98.9	100.0	
Missing	System	2	1.1		
Total		180	100.0		

Explore ways to keep big, outside busineses from displacing small, local ones.



Explore ways to keep big, outside busineses from displacing small, local ones.

Economic - Other1 (please specify):

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

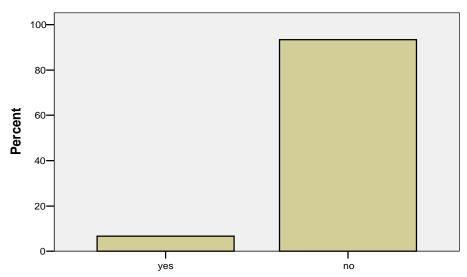
Economic - Other1 (please specify):

Economic - Other r (picase spec				
	Ν	Valid	180	
		Missing	0	

Economic - Other1 (please specify):

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	12	6.7	6.7	6.7
	no	168	93.3	93.3	100.0
	Total	180	100.0	100.0	

Economic - Other1 (please specify):



Economic - Other1 (please specify):

Economic - Other2 (please specify):

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

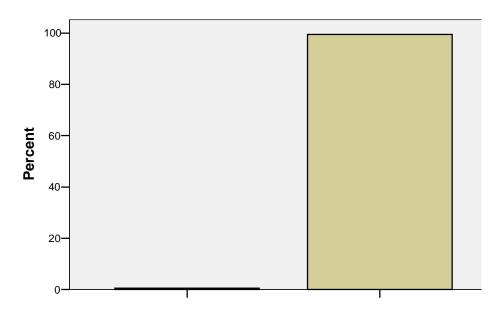
Economic - Other2 (please specify):

-			W	
Ī	Ν	Valid	180	
		Missing	0	

Economic - Other2 (please specify):

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	1	.6	.6	.6
	no	179	99.4	99.4	100.0
	Total	180	100.0	100.0	

Economic - Other2 (please specify):



Economic - Additional Comments:

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

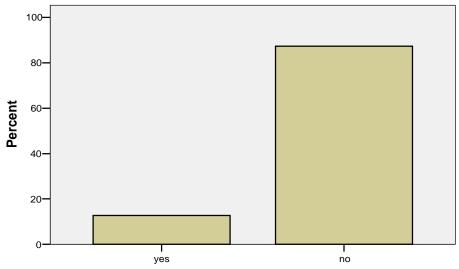
Economic - Additional Comments:

N	Valid	180
	Missing	0

Economic - Additional Comments:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	23	12.8	12.8	12.8
	no	157	87.2	87.2	100.0
	Total	180	100.0	100.0	

Economic - Additional Comments:



Economic - Additional Comments:

Frequencies: Environmental Section

Relocation of landfill/include a sewage disposal site/hazardous waste/scrap metal storage and transfer options.

Statistics

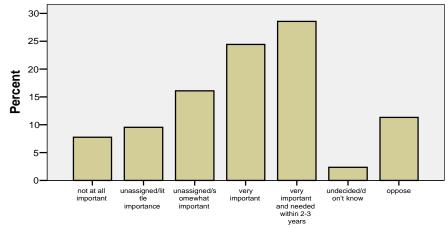
Relocation of landfill/include a sewage disposal site/hazardous waste/scrap metal storage and transfer options.

N	Valid	168
	Missing	12

Relocation of landfill/include a sewage disposal site/hazardous waste/scrap metal storage and transfer options.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	13	7.2	7.7	7.7
	unassigned/little importance	16	8.9	9.5	17.3
	unassigned/somewhat important	27	15.0	16.1	33.3
	very important	41	22.8	24.4	57.7
	very important and needed within 2-3 years	48	26.7	28.6	86.3
	undecided/don't know	4	2.2	2.4	88.7
	oppose	19	10.6	11.3	100.0
	Total	168	93.3	100.0	
Missing	System	12	6.7		
Total		180	100.0		

Relocation of landfill/include a sewage disposal site/hazardous waste/scrap metal storage and transfer options.



Relocation of landfill/include a sewage disposal site/hazardous waste/scrap metal storage and transfer options.

Identify potential contaminated sites that have not been cleaned up.

Statistics

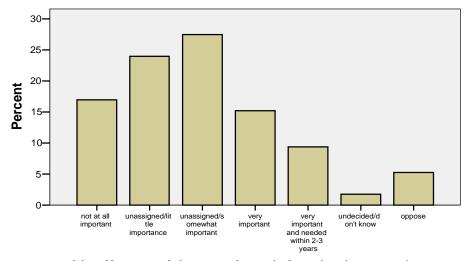
Identify potential contaminated sites that have not been cleaned up.

Ν	Valid	171
	Missing	9

Identify potential contaminated sites that have not been cleaned up.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	29	16.1	17.0	17.0
	unassigned/little importance	41	22.8	24.0	40.9
	unassigned/somewhat important	47	26.1	27.5	68.4
	very important	26	14.4	15.2	83.6
	very important and needed within 2-3 years	16	8.9	9.4	93.0
	undecided/don't know	3	1.7	1.8	94.7
	oppose	9	5.0	5.3	100.0
	Total	171	95.0	100.0	
Missing	System	9	5.0		
Total		180	100.0		

Identify potential contaminated sites that have not been cleaned up.



Identify potential contaminated sites that have not been cleaned up.

Facility for used oil storage/disposal.

Statistics

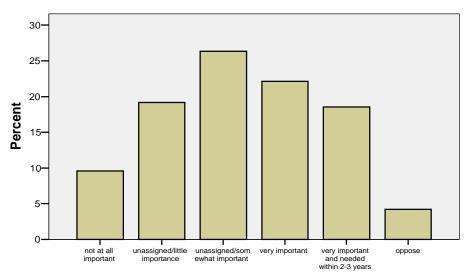
Facility for used oil storage/disposal.

	· ·, · · · · · ·	
Ν	Valid	167
	Missing	13

Facility for used oil storage/disposal.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	16	8.9	9.6	9.6
	unassigned/little importance	32	17.8	19.2	28.7
	unassigned/somewhat important	44	24.4	26.3	55.1
	very important	37	20.6	22.2	77.2
	very important and needed within 2-3 years	31	17.2	18.6	95.8
	oppose	7	3.9	4.2	100.0
	Total	167	92.8	100.0	
Missing	System	13	7.2		
Total		180	100.0		

Facility for used oil storage/disposal.



Facility for used oil storage/disposal.

Public Restrooms somewhere near the beach.

Statistics

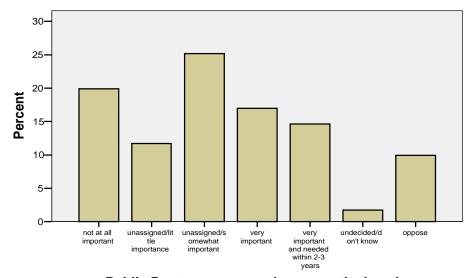
Public Restrooms somewhere near the beach.

Ν	Valid	171
	Missing	9

Public Restrooms somewhere near the beach.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	34	18.9	19.9	19.9
	unassigned/little importance	20	11.1	11.7	31.6
	unassigned/somewhat important	43	23.9	25.1	56.7
	very important	29	16.1	17.0	73.7
	very important and needed within 2-3 years	25	13.9	14.6	88.3
	undecided/don't know	3	1.7	1.8	90.1
	oppose	17	9.4	9.9	100.0
	Total	171	95.0	100.0	
Missing	System	9	5.0		
Total		180	100.0		

Public Restrooms somewhere near the beach.



Public Restrooms somewhere near the beach.

Have a water testing program/safe drinking water.

Statistics

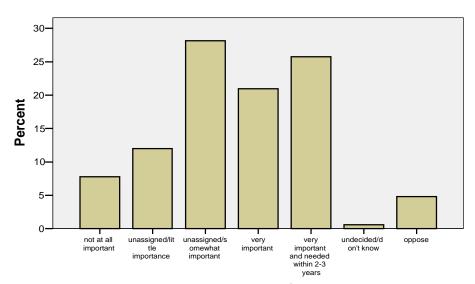
Have a water testing program/safe drinking water.

N	Valid	167
	Missing	13

Have a water testing program/safe drinking water.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	13	7.2	7.8	7.8
	unassigned/little importance	20	11.1	12.0	19.8
	unassigned/somewhat important	47	26.1	28.1	47.9
	very important	35	19.4	21.0	68.9
	very important and needed within 2-3 years	43	23.9	25.7	94.6
	undecided/don't know	1	.6	.6	95.2
	oppose	8	4.4	4.8	100.0
	Total	167	92.8	100.0	
Missing	System	13	7.2		
Total		180	100.0		

Have a water testing program/safe drinking water.



Have a water testing program/safe drinking water.

Create Watershed Quality Council (to assess and evaluate threats to water quality and freshwater habitat).

Statistics

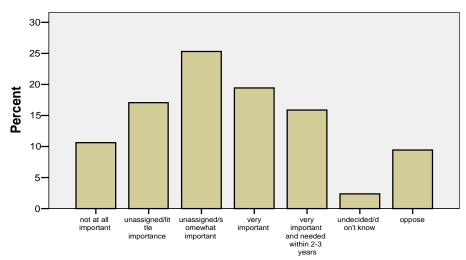
Create Watershed Quality Council (to assess and evaluate threats to water quality and freshwater habitat).

N	Valid	170
	Missing	10

Create Watershed Quality Council (to assess and evaluate threats to water quality and freshwater habitat).

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	18	10.0	10.6	10.6
	unassigned/little importance	29	16.1	17.1	27.6
	unassigned/somewhat important	43	23.9	25.3	52.9
	very important	33	18.3	19.4	72.4
	very important and needed within 2-3 years	27	15.0	15.9	88.2
	undecided/don't know	4	2.2	2.4	90.6
	oppose	16	8.9	9.4	100.0
	Total	170	94.4	100.0	
Missing	System	10	5.6		
Total		180	100.0		

Create Watershed Quality Council (to assess and evaluate threats to water quality and freshwater habitat).



Create Watershed Quality Council (to assess and evaluate threats to water quality and freshwater habitat).

Expand/add trained volunteers for fuel spill.

Statistics

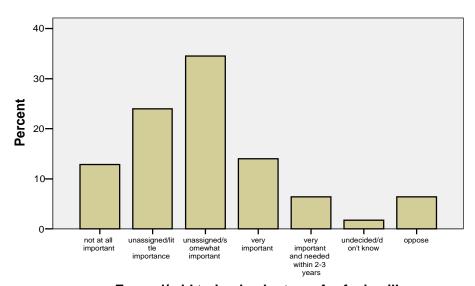
Expand/add trained volunteers for fuel spill.

N	Valid	171
	Missing	9

Expand/add trained volunteers for fuel spill.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	22	12.2	12.9	12.9
	unassigned/little importance	41	22.8	24.0	36.8
	unassigned/somewhat important	59	32.8	34.5	71.3
	very important	24	13.3	14.0	85.4
	very important and needed within 2-3 years	11	6.1	6.4	91.8
	undecided/don't know	3	1.7	1.8	93.6
	oppose	11	6.1	6.4	100.0
	Total	171	95.0	100.0	
Missing	System	9	5.0		
Total		180	100.0		

Expand/add trained volunteers for fuel spill.



Expand/add trained volunteers for fuel spill.

Program for prevention of fuel spills for small home tanks.

Statistics

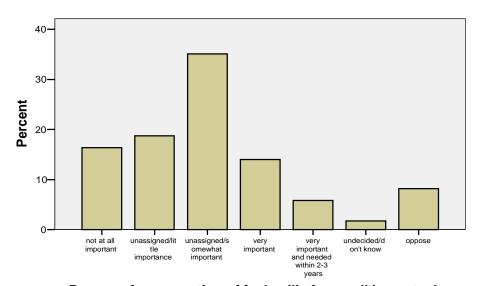
Program for prevention of fuel spills for small home tanks.

I	N	Valid	171
		Missing	9

Program for prevention of fuel spills for small home tanks.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	28	15.6	16.4	16.4
	unassigned/little importance	32	17.8	18.7	35.1
	unassigned/somewhat important	60	33.3	35.1	70.2
	very important	24	13.3	14.0	84.2
	very important and needed within 2-3 years	10	5.6	5.8	90.1
	undecided/don't know	3	1.7	1.8	91.8
	oppose	14	7.8	8.2	100.0
	Total	171	95.0	100.0	
Missing	System	9	5.0		
Total		180	100.0		

Program for prevention of fuel spills for small home tanks.



Program for prevention of fuel spills for small home tanks.

Clean up small boat harbor.

Statistics

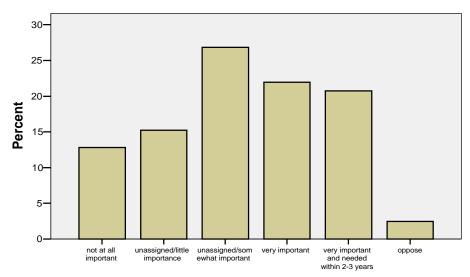
Clean up small boat harbor.

Ν	Valid	164
	Missing	16

Clean up small boat harbor.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not at all important	21	11.7	12.8	12.8
	unassigned/little importance	25	13.9	15.2	28.0
	unassigned/somewhat important	44	24.4	26.8	54.9
	very important	36	20.0	22.0	76.8
	very important and needed within 2-3 years	34	18.9	20.7	97.6
	oppose	4	2.2	2.4	100.0
	Total	164	91.1	100.0	
Missing	System	16	8.9		
Total		180	100.0		

Clean up small boat harbor.



Clean up small boat harbor.

Environmental - Other1 (please specify):

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

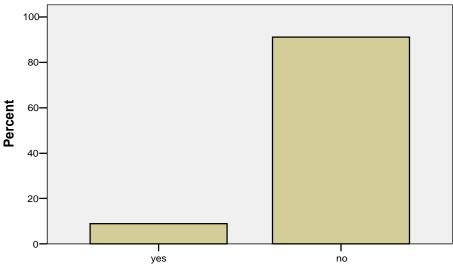
Environmental - Other1 (please specify):

	TOTILITIONICAL	Othor (pi	<u> </u>
Ν	Valid	18	0
	Missing		0

Environmental - Other1 (please specify):

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	16	8.9	8.9	8.9
	no	164	91.1	91.1	100.0
	Total	180	100.0	100.0	

Environmental - Other1 (please specify):



Environmental - Other1 (please specify):

Environmental - Other2 (please specify):

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

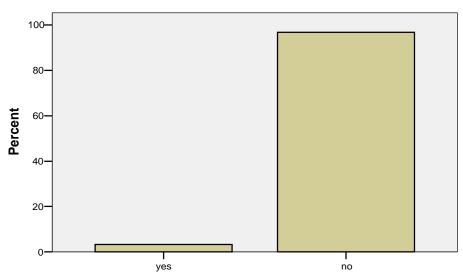
Environmental - Other2 (please specify):

	TOTILITIONICAL	Othorz (prode	
Ν	Valid	180	
	Missing	0	

Environmental - Other2 (please specify):

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	6	3.3	3.3	3.3
	no	174	96.7	96.7	100.0
	Total	180	100.0	100.0	

Environmental - Other2 (please specify):



Environmental - Other2 (please specify):

Environmental - Additional Comments:

Yes = respondent provided a response. Responses are provided in "Resident Needs Survey – Qualitative Results" Word Document.

No = respondent did not provide a response

Statistics

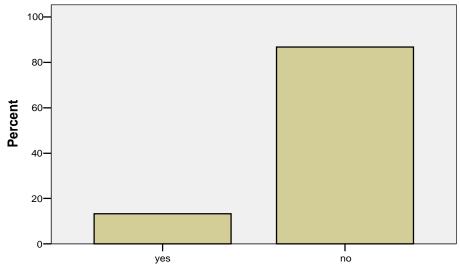
Environmental - Additional Comments:

	i o i ii i i o i i cai	, taditional oc
N	Valid	180
	Missing	0

Environmental - Additional Comments:

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	24	13.3	13.3	13.3
	no	156	86.7	86.7	100.0
	Total	180	100.0	100.0	

Environmental - Addtional Comments:



Environmental - Addtional Comments:

Frequencies: Extra Comments

Seven respondents left "extra comments" at the bottom of the last page or attached an additional page of comments. These comments were generally not attached to any particular section. These responses are accounted for below and included in the "Resident Needs Survey – Qualitative Results" Word Document.

Statistics

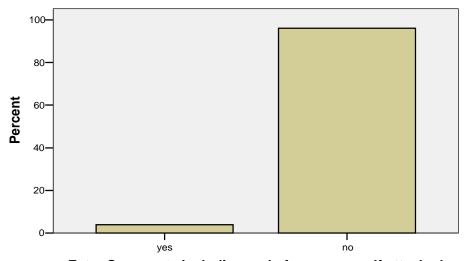
Extra Comments including end of survey or self-attached pages.

N	Valid	180
	Missing	0

Extra Comments including end of survey or self-attached pages.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	7	3.9	3.9	3.9
	no	173	96.1	96.1	100.0
	Total	180	100.0	100.0	

Extra Comments including end of survey or self-attached pages.



Extra Comments including end of survey or self-attached pages.

APPENDIX C: Business Survey

BUSINESS SURVEY COVER LETTER

Dear Gustavus Business Owner,

The Planning Committee, established in November 2004 by the city council, is developing a community action plan to guide community change, present Gustavus' needs to others, and inform funding sources as they evaluate Gustavus' community needs and priorities.

The Planning Committee is asking for community input at several steps throughout the planning process. As a Gustavus resident, you recently received a resident survey addressing community needs. As a Gustavus business owner, you may have also recently received a short business survey. Based on business survey results, the Planning Committee recognized the importance and need for a wider canvassing and more in-depth survey of the local business community.

The **enclosed business survey** is being sent specifically to Gustavus business owners. Its purpose is to assist the Planning Committee in evaluating the current status and future outlook of the local business community. If you are one of the business owners who completed the first business survey, please bear with us and complete this one as well. The information we collect is quite valuable to the City as they enter the decision-making process.

The Planning Committee would greatly appreciate having you take a few minutes to answer the attached questions. *This survey is completely confidential*. Do not sign your name to the survey. Please mail the survey using the enclosed self-addressed stamped envelop to the Community Strategic Planning Committee, c/o City of Gustavus, P.O. Box 1, Gustavus, AK, 99826. You can also drop the survey off at City Hall or place it in one of the survey box containers at either The Dray or Bear Track Mercantile by *February 5th*, *2005*. Please feel free to contact me with any questions, comments, or concerns.

Thank you for your participation, Greg Streveler, Planning Committee Co-chair City of Gustavus

YOURSELE AND YOUR RUSINESS

1. Which business sector <u>best describes</u> your business (select only one)? If you currently own more than one business, please indicate whether you consider the business a primary or secondary business venture.

Business Sector	Primary Business	Secondary Business
Retail Sales	1	1
Ground/Water Transportation (e.g., taxi, shuttle, charter, freight)	2	2
Air Transportation (e.g., air services, air cargo, air charter)	3	3
Independent Artist or Writer	4	4
Information Technology	5	5
Professional Services (e.g., engineering, consulting, financial planning)	6	6
Tourist Accommodations (e.g., lodges, B & Bs, Inns)	7	7
Tourist Activities (e.g., kayak, flightseeing, whale watching excursions)	8	8
Manufacturing/Cottage Industries	9	9
Commercial Fisheries	10	10
Construction	11	11
Timber (e.g., logging, milling, lumber products)	12	12
Real Estate (e.g., rental, sales)	13	13
Health Care	14	14
Child Care	15	15
Dining/Food Service	16	16
Fuel Service	17	17
Sport Fishing/Hunting Charter Service	18	18
Mining (e.g., gravel, quarry)	19	19
Other (please specify):	20	20
Other (please specify):	21	21

2. How many years have you owned a business in Gustavus? If you currently own more than one business, please specify how many years each business has been in operation.

Primary Business:

Secondary Business:

Secondary Business:

3. Are you a Gustavus resident?

Yes
No

4. How many people does your business employ? If you own more than one business, please specify how many people each business employs.

Employees	Primary Business	Secondary Business	Secondary Business
Full Time			
Full Time Seasonal			
Part Time			
Part Time Seasonal			
Contract Labor			
Volunteer (unpaid labor)			
Other (please specify):			

5.	What are the three largest challenges to operating a business in Gustavus? Please prioritize your responses (1 = largest challenge, 2 = second largest challenge, and 3 = third largest challenge).					
		_				
		-				
		-				
6.	ouring the past five years, has <u>your business</u> grown, declined, or remained the same?					
	Grown					
	Declined					
	Remained the Same					
	Don't Know					
7.	over the next five years, do you expect <i>your business</i> to grow, decline, or remain the same	?				
	Grow					
	Decline					
	Remain the Same					
	Don't Know					
8.	currently, how would you rate business opportunities for <u>your particular business sector?</u>					
	Very Good					
	Good					
	Fair					
	Poor					
	Don't Know					
Ω	/hat are the three most important activities the Gustavus community could do to increase	economi				
9.	pportunities for your particular business sector?	COOMO				

10. Please indicate by circling the appropriate response if you feel each of the following doesn't threaten, somewhat threatens, or severely threatens the future of the *Gustavus business community*.

Potential Threats	Doesn't Threaten	Somewhat Threatens	Severely Threatens	Don't Know
People moving into Gustavus	1	2	3	4
People moving out of Gustavus	1	2	3	4
Lack of local leadership	1	2	3	4
Lack of local jobs	1	2	3	4
Cruise ship industry	1	2	3	4
Potential city land use planning/regulation	1	2	3	4
Government regulation	1	2	3	4
Quality of local labor force	1	2	3	4
Availability of local labor force	1	2	3	4
Local sales tax	1	2	3	4
Local room tax	1	2	3	4
National Park Service	1	2	3	4
Lack of adequate dock	1	2	3	4
Lack of ferry service	1	2	3	4
Potential loss of Alaska Airlines service	1	2	3	4
High utility rates (e.g., electricity, fuel, freight)	1	2	3	4
Freight delivery frequency	1	2	3	4
Real estate market	1	2	3	4
Local business competition	1	2	3	4
Other (please specify):	1	2	3	4
Other (please specify):	1	2	3	4

11. How would you rate the overall future of Gustavus' local businesses?

	Very Good
	Good
	Fair
	Poor
П	Don't Know

12. In the next five years, how important will the following business sectors be to <u>Gustavus' economy</u>?

Business Sector	Very Important	Somewhat Important	Little or no importance	Don't Know
Retail Sales	1	2	3	4
Ground/Water Transportation (e.g., taxi, shuttle, charter, freight)	1	2	3	4
Air Transportation (e.g., air services, air cargo, air charter)	1	2	3	4
Independent Artist or Writer	1	2	3	4
Information Technology	1	2	3	4
Professional Services (e.g., engineering, consulting, financial planning)	1	2	3	4
Tourist Accommodations (e.g., lodges, B & Bs, Inns)	1	2	3	4
Tourist Activities (e.g., kayak, flightseeing, whale watching excursions)	1	2	3	4
Manufacturing/Cottage Industries	1	2	3	4
Commercial Fisheries	1	2	3	4
Construction	1	2	3	4
Timber (e.g., logging, milling, lumber products)	1	2	3	4
Real Estate (e.g., rental, sales)	1	2	3	4
Health Care	1	2	3	4
Child Care	1	2	3	4
Dining/Food Service	1	2	3	4
Fuel Service	1	2	3	4
Sport Fishing/Hunting Charter Service	1	2	3	4
Mining (e.g., gravel, quarry)	1	2	3	4
Other (please specify):	1	2	3	4
Other (please specify):	1	2	3	4

13. How would you rate the current condition of <u>Gustavus' economy</u>?

Very strongStrong

_	Fair
	Weak
	Don't know
14. Di	uring the past five years, has <u>Gustavus' economy</u> grown, declined, or remained the same?
	<u> </u>
	Grown
<u> </u>	
_	Grown

15.	ring the next five years, do you expect the condition of <u>Gustavus' economy</u> to improve, remain the same, worsen?
	Improve Significantly
	Improve Moderately
	Remain the Same
	Worsen Moderately
	Worsen Significantly
	Don't know

BUSINESS SURVEY DATA

Frequencies: Q1. Which business best describes your business?

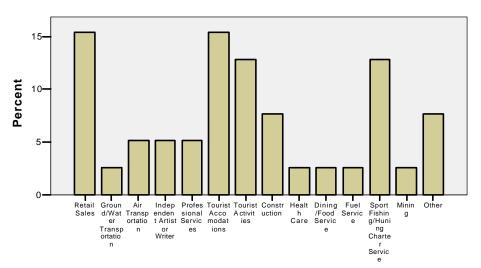
StatisticsPrimary Business Sector

Ν	Valid	39
	Missing	1

Primary Business Sector

	Primary Business Sector					
		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	Retail Sales	6	15.0	15.4	15.4	
	Ground/Water Transportation	1	2.5	2.6	17.9	
	Air Transportation	2	5.0	5.1	23.1	
	Independent Artist or Writer	2	5.0	5.1	28.2	
	Professional Services	2	5.0	5.1	33.3	
	Tourist Accommodations	6	15.0	15.4	48.7	
	Tourist Activities	5	12.5	12.8	61.5	
	Construction	3	7.5	7.7	69.2	
	Health Care	1	2.5	2.6	71.8	
	Dining/Food Service	1	2.5	2.6	74.4	
	Fuel Service	1	2.5	2.6	76.9	
	Sport Fishing/Hunting Charter Service	5	12.5	12.8	89.7	
	Mining	1	2.5	2.6	92.3	
	Other	3	7.5	7.7	100.0	
	Total	39	97.5	100.0		
Missing	System	1	2.5			
Total		40	100.0			

Primary Business Sector



Primary Business Sector

Statistics

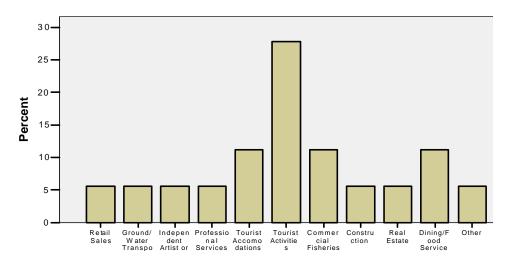
Secondary Business Sector

N	Valid	18
	Missing	22

Secondary Business Sector

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Retail Sales	1	2.5	5.6	5.6
	Ground/Water	1	2.5	5.6	11.1
	Transportation				
	Independent Artist or Writer	1	2.5	5.6	16.7
	Professional Services	1	2.5	5.6	22.2
	Tourist	2	5.0	11.1	33.3
	Accommodations				
	Tourist Activities	5	12.5	27.8	61.1
	Commercial Fisheries	2	5.0	11.1	72.2
	Construction	1	2.5	5.6	77.8
	Real Estate	1	2.5	5.6	83.3
	Dining/Food Service	2	5.0	11.1	94.4
	Other	1	2.5	5.6	100.0
	Total	18	45.0	100.0	
Missing	System	22	55.0		
Total		40	100.0		

Secondary Business Sector



Frequencies: Q2. How many years have you owned a business in Gustavus?

Statistics

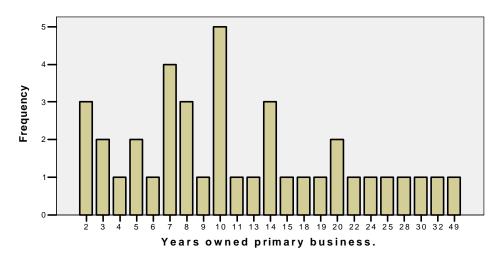
Years owned primary business.

Teals Owne	rears owned primary business.			
N	Valid	39		
	Missing	1		
Mean		13.10		
Median		10.00		
Mode		10		
Minimum		2		
Maximum		49		

Years owned primary business.

		rears ow	ned primary	business.	
		Frequency	Percent	Valid Percent	Cumulative
					Percent
Valid	2	3	7.5	7.7	7.7
	3	2	5.0	5.1	12.8
	4	1	2.5	2.6	15.4
	5	2	5.0	5.1	20.5
	6	1	2.5	2.6	23.1
	7	4	10.0	10.3	33.3
	8	3	7.5	7.7	41.0
	9	1	2.5	2.6	43.6
	10	5	12.5	12.8	56.4
	11	1	2.5	2.6	59.0
	13	1	2.5	2.6	61.5
	14	3	7.5	7.7	69.2
	15	1	2.5	2.6	71.8
	18	1	2.5	2.6	74.4
	19	1	2.5	2.6	76.9
	20	2	5.0	5.1	82.1
	22	1	2.5	2.6	84.6
	24	1	2.5	2.6	87.2
	25	1	2.5	2.6	89.7
	28	1	2.5	2.6	92.3
	30	1	2.5	2.6	94.9
	32	1	2.5	2.6	97.4
	49	1	2.5	2.6	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

Years owned primary business.



Statistics

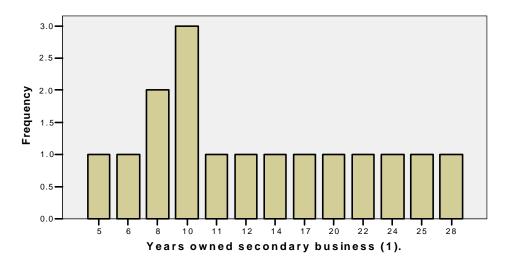
Years owned secondary business (1).

N	Valid	16
	Missing	24
Mean		14.38
Median		11.50
Mode		10
Minimum		5
Maximum		28

Years owned secondary business (1).

fears owned secondary business (1).							
		Frequency	Percent	Valid Percent	Cumulative Percent		
Valid	5	1	2.5	6.3	6.3		
	6	1	2.5	6.3	12.5		
	8	2	5.0	12.5	25.0		
	10	3	7.5	18.8	43.8		
	11	1	2.5	6.3	50.0		
	12	1	2.5	6.3	56.3		
	14	1	2.5	6.3	62.5		
	17	1	2.5	6.3	68.8		
	20	1	2.5	6.3	75.0		
	22	1	2.5	6.3	81.3		
	24	1	2.5	6.3	87.5		
	25	1	2.5	6.3	93.8		
	28	1	2.5	6.3	100.0		
	Total	16	40.0	100.0			
Missing	System	24	60.0				
Total		40	100.0				

Years owned secondary business (1).



Statistics

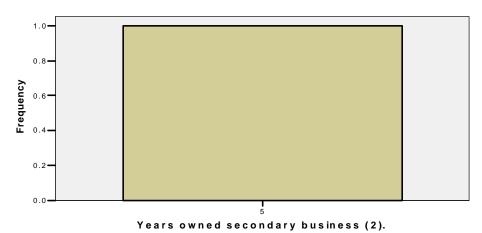
Years owned secondary business (2).

N	Valid	1
	Missing	39
Mean		5.00
Median		5.00
Mode		5
Minimum		5
Maximum		5

Years owned secondary business (2).

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	5	1	2.5	100.0	100.0
Missing	System	39	97.5		
Total		40	100.0		

Years owned secondary business (2).



Frequencies: Q3. Are you a Gustavus resident?

Statistics

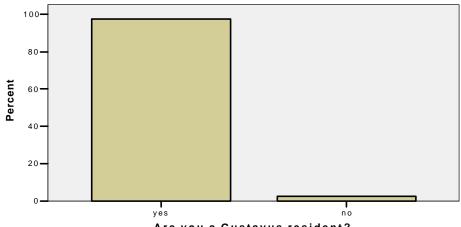
Are you a Gustavus resident?

AIC.	you a Gusia	vus residerit:
Ν	Valid	40
	Missing	0

Are you a Gustavus resident?

	The year a Gastavas resident:										
		Frequency	Percent	Valid Percent	Cumulative						
					Percent						
Valid	yes	39	97.5	97.5	97.5						
	no	1	2.5	2.5	100.0						
	Total	40	100.0	100.0							

Are you a Gustavus resident?



Are you a Gustavus resident?

Statistics

Type of resident – FT, PT, or seasonal

Турс	of resident	1 1, 1 1, 01	30030116
N	Valid	39	
	Missing	1	

Type of resident - Do you consider yourself a full time, part time, or seasonal Resident?

Type of recitability of the control									
		Frequency	Percent	Valid Percent	Cumulative				
					Percent				
Valid	Full-Time Resident	38	95.0	97.4	97.4				
	Part-Time Resident	1	2.5	2.6	100.0				
	Total	39	97.5	100.0					
Missing	System	1	2.5						
Total		40	100.0						

Type of resident



Type of resident

Statistics

How long have you been a Gustavus resident (years)?

N	Valid	34
	Missing	6
Mean		18.68
Median		15.50
Mode		15
Minimum		5
Maximum		46

How long have you been a Gustavus resident (years)?

		Frequency	Percent	Valid Percent	Cumulative
		. ,			Percent
Valid	5	2	5.0	5.9	5.9
	7	1	2.5	2.9	8.8
	8	2	5.0	5.9	14.7
	9	3	7.5	8.8	23.5
	10	1	2.5	2.9	26.5
	11	2	5.0	5.9	32.4
	14	2	5.0	5.9	38.2
	15	4	10.0	11.8	50.0
	16	1	2.5	2.9	52.9
	17	1	2.5	2.9	55.9
	18	1	2.5	2.9	58.8
	20	2	5.0	5.9	64.7
	21	1	2.5	2.9	67.6
	22	1	2.5	2.9	70.6
	25	1	2.5	2.9	73.5
	28	2	5.0	5.9	79.4
	29	1	2.5	2.9	82.4
	30	1	2.5	2.9	85.3
	31	1	2.5	2.9	88.2
	32	1	2.5	2.9	91.2
	35	1	2.5	2.9	94.1
	37	1	2.5	2.9	97.1
	46	1	2.5	2.9	100.0
	Total	34	85.0	100.0	
Missing	System	6	15.0		
Total		40	100.0		

Frequencies: Q4. How many people does your business employ?

Statistics

		Primary Business Full Time Employees	Primary Business Full Time Seasonal Employees	Primary Business Part Time Employees	Primary Business Part Time Seasonal Employees	Primary Business Contract Labor	Primary Business Volunteers	Primary Business Other Employees
N	Valid	13	15	8	6	5	2	0
	Missing	27	25	32	34	35	38	40
Mean		4.69	8.27	1.63	1.33	1.20	9.00	
Median		2.00	2.00	1.00	1.00	1.00	9.00	
Mode		2	2	1	1	1	6(a)	
Minimum		1	1	1	1	1	6	
Maximum		35	65	4	2	2	12	

a Multiple modes exist. The smallest value is shown

Statistics

		Secondary Business1 Full Time Employees	Secondary Business1 Full Time Seasonal Employees	Secondary Business1 Part Time Employees	Secondary Business1 Part Time Seasonal Employees	Secondary Business1 Contract Labor	Secondary Business1 Volunteers	Secondary Businesss1 Other Employees
N	Valid	3	4	4	2	0	0	0
	Missing	37	36	36	38	40	40	40
Mean		1.67	3.00	2.25	3.00			
Median		2.00	2.00	2.00	3.00			
Mode		2	2	1	2(a)			
Minimum		1	1	1	2			
Maximum		2	7	4	4			

a Multiple modes exist. The smallest value is shown

Statistics

		Secondary Business2 Full Time Employees	Secondary Business2 Full Time Seasonal	Secondary Business2 Part Time Employees	Secondary Business2 Part Time Seasonal	Secondary Business2 Contract Labor	Secondary Business2 Volunteers	Secondary Businesss2 Other Employees
			Employees		Employees			
N	Valid	1	1	0	0	0	0	0
	Missing	39	39	40	40	40	40	40
Mean		1.00	1.00					
Median		1.00	1.00					
Mode		1	1					
Minimum		1	1					
Maximum		1	1					

Frequencies: Q5. What are the three largest challenges to operating a business in Gustavus?

Statistics

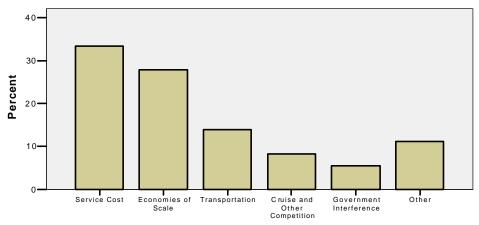
What is the largest challenge to operating a Gustavus business?

Ν	Valid	36
	Missing	4

What is the largest challenge to operating a Gustavus business?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Service Cost	12	30.0	33.3	33.3
	Economies of Scale	10	25.0	27.8	61.1
	Transportation	5	12.5	13.9	75.0
	Cruise and Other Competition	3	7.5	8.3	83.3
	Government Interference	2	5.0	5.6	88.9
	Other	4	10.0	11.1	100.0
	Total	36	90.0	100.0	
Missing	System	4	10.0		
Total		40	100.0		

What is the largest challenge to operating a Gustavus business?



What is the largest challenge to operating a Gustavus business?

Statistics

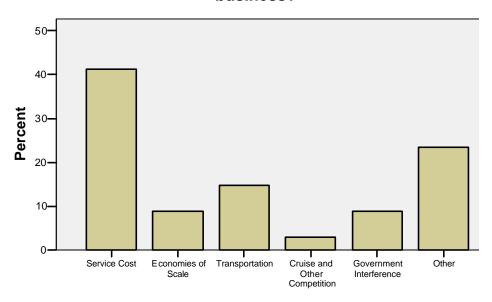
What is the second largest challenge to operating a Gustavus business?

Ν	Valid	34
	Missing	6

What is the second largest challenge to operating a Gustavus business?

	What is the second large	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Service Cost	14	35.0	41.2	41.2
	Economies of Scale	3	7.5	8.8	50.0
	Transportation	5	12.5	14.7	64.7
	Cruise and Other Competition	1	2.5	2.9	67.6
	Government Interference	3	7.5	8.8	76.5
	Other	8	20.0	23.5	100.0
	Total	34	85.0	100.0	
Missing	System	6	15.0		
Total		40	100.0		

What is the second largest challenge to operating a Gustavu business?



Statistics

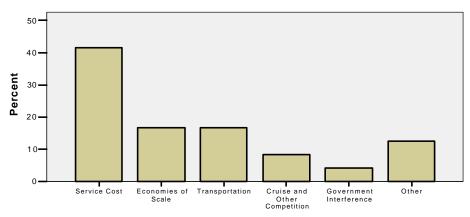
What is the third largest challenge to operating a Gustavus business?

N	Valid	24
	Missing	16

What is the third largest challenge to operating a Gustavus business?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Service Cost	10	25.0	41.7	41.7
	Economies of Scale	4	10.0	16.7	58.3
	Transportation	4	10.0	16.7	75.0
	Cruise and Other Competition	2	5.0	8.3	83.3
	Government Interference	1	2.5	4.2	87.5
	Other	3	7.5	12.5	100.0
	Total	24	60.0	100.0	
Missing	System	16	40.0		
Total		40	100.0		

What is the third largest challenge to operating a Gustavus business?



What is the third largest challenge to operating a Gustavus business?

Frequencies: Q6. During the past five years, has your business grown, declined, or remained the same?

Statistics

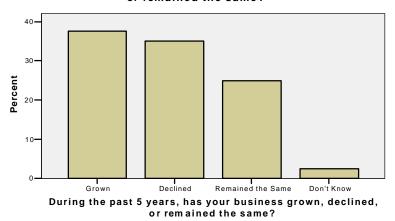
During the past 5 years, has your business grown, declined, or remained the same?

	0 1	, ,
Ν	Valid	40
	Missing	0

During the past 5 years, has your business grown, declined, or remained the same?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Grown	15	37.5	37.5	37.5
	Declined	14	35.0	35.0	72.5
	Remained the Same	10	25.0	25.0	97.5
	Don't Know	1	2.5	2.5	100.0
	Total	40	100.0	100.0	

During the past 5 years, has your business grown, declined, or remained the same?



Frequencies: Q7. Over the next five years, do you expect your business to grow, decline, or remain the same?

Statistics

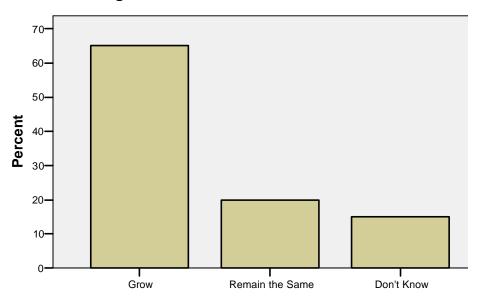
Over the next five years, do you expect your business to grow, decline, or remain the same?

Ν	Valid	40
	Missing	0

Over the next five years, do you expect your business to grow, decline, or remain the same?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Grow	26	65.0	65.0	65.0
	Remain the Same	8	20.0	20.0	85.0
	Don't Know	6	15.0	15.0	100.0
	Total	40	100.0	100.0	

Over the next five years, do you expect your business to grow, decline, or remain the same?



Frequencies: Q8. Currently, how would you rate business opportunities for your particular business sector?

Statistics

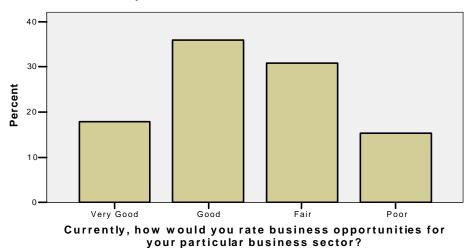
Currently, how would you rate business opportunities for your particular business sector?

Ν	Valid	39
	Missing	1

Currently, how would you rate business opportunities for your particular business sector?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very Good	7	17.5	17.9	17.9
	Good	14	35.0	35.9	53.8
	Fair	12	30.0	30.8	84.6
	Poor	6	15.0	15.4	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

Currently, how would you rate business opportunities for your particular business sector?



Frequencies: Q9. What are the three most important activities the Gustavus community could do to increase economic opportunities for your particular business sector?

Statistics

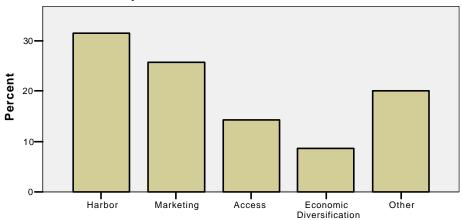
What is the most important activity the Gustavus community could do to increase economic opportunties for your particular business sector?

Ν	Valid	35
Missing		5

What is the most important activity the Gustavus community could do to increase economic opportunties for your particular business sector?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Harbor	11	27.5	31.4	31.4
	Marketing	9	22.5	25.7	57.1
	Access	5	12.5	14.3	71.4
	Economic Diversification	3	7.5	8.6	80.0
	Other	7	17.5	20.0	100.0
	Total	35	87.5	100.0	
Missing	System	5	12.5		
Total		40	100.0		

What is the most important activity the Gustavus community could do to increase economic opportunties for your particular business sector?



What is the most important activity the Gustavus community could do to increase economic opportunties for your particular business sector?

Statistics

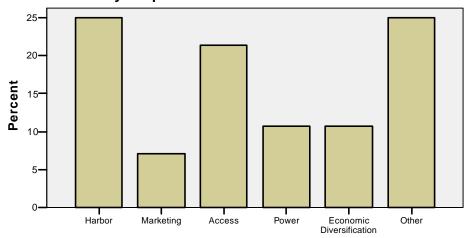
What is the second most important activity the Gustavus community could do to increase economic opportunities for your particular business sector?

N	Valid	28
	Missing	12

What is the second most important activity the Gustavus community could do to increase economic opportunties for your particular business sector?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Harbor	7	17.5	25.0	25.0
	Marketing	2	5.0	7.1	32.1
	Access	6	15.0	21.4	53.6
	Power	3	7.5	10.7	64.3
	Economic Diversification	3	7.5	10.7	75.0
	Other	7	17.5	25.0	100.0
	Total	28	70.0	100.0	
Missing	System	12	30.0		
Total		40	100.0		

What is the second most important activity the Gustavus community could do to increase economic opportunties for your particular business sector?



What is the second most important activity the Gustavus community could do to increase economic opportunties for your particular business sector?

Statistics

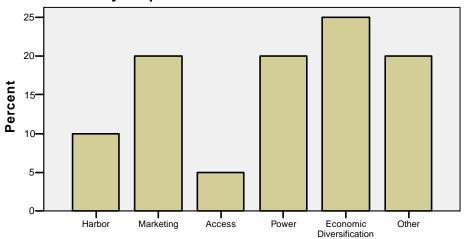
What is the third most important activity the Gustavus community could do to increase economic opportunites for your particular business sector?

Ν	Valid	20
	Missing	20

What is the third most important activity the Gustavus community could do to increase economic opportunties for your particular business sector?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Harbor	2	5.0	10.0	10.0
	Marketing	4	10.0	20.0	30.0
	Access	1	2.5	5.0	35.0
	Power	4	10.0	20.0	55.0
	Economic Diversification	5	12.5	25.0	80.0
	Other	4	10.0	20.0	100.0
	Total	20	50.0	100.0	
Missing	System	20	50.0		
Total		40	100.0		

What is the third most important activity the Gustavus community could do to increase economic opportunties for your particular business sector?



What is the third most important activity the Gustavus community could do to increase economic opportunties for your particular business sector?

Frequencies: Q10. Please indicate by circling the appropriate response if you feel each of the following doesn't threaten, somewhat threatens, or severely threatens the future of the Gustavus business community.

Business Community Threat - People moving into Gustavus.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	33	82.5	82.5	82.5
	somewhat threatens	5	12.5	12.5	95.0
	don't know	2	5.0	5.0	100.0
	Total	40	100.0	100.0	

Business Community Threat - People moving out of Gustavus.

	Sacrifices Community Throat Troopie moving out of Guetavaer					
		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	doesn't threaten	13	32.5	32.5	32.5	
	somewhat threatens	12	30.0	30.0	62.5	
	severely threatens	13	32.5	32.5	95.0	
	don't know	2	5.0	5.0	100.0	
	Total	40	100.0	100.0		

Business Community Threat - Lack of local leadership.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	13	32.5	36.1	36.1
	somewhat threatens	13	32.5	36.1	72.2
	severely threatens	6	15.0	16.7	88.9
	don't know	4	10.0	11.1	100.0
	Total	36	90.0	100.0	
Missing	System	4	10.0		
Total		40	100.0		

Business Community Threat - Lack of local jobs.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	7	17.5	18.4	18.4
	somewhat threatens	14	35.0	36.8	55.3
	severely threatens	16	40.0	42.1	97.4
	don't know	1	2.5	2.6	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

Business Community Threat - Cruise ship industry.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	17	42.5	43.6	43.6
	somewhat threatens	5	12.5	12.8	56.4
	severely threatens	15	37.5	38.5	94.9
	don't know	2	5.0	5.1	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

Business Community Threat - Potential city land use planning/regulation.

	·	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	14	35.0	37.8	37.8
	somewhat threatens	10	25.0	27.0	64.9
	severely threatens	6	15.0	16.2	81.1
	don't know	7	17.5	18.9	100.0
	Total	37	92.5	100.0	
Missing	System	3	7.5		
Total		40	100.0		

Business Community Threat - Government regulation.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	9	22.5	22.5	22.5
	somewhat threatens	13	32.5	32.5	55.0
	severely threatens	11	27.5	27.5	82.5
	don't know	7	17.5	17.5	100.0
	Total	40	100.0	100.0	

Business Community Threat - Quality of local labor force.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	15	37.5	39.5	39.5
	somewhat threatens	14	35.0	36.8	76.3
	severely threatens	6	15.0	15.8	92.1
	don't know	3	7.5	7.9	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

Business Community Threat - Availability of local labor force.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	11	27.5	29.7	29.7
	somewhat threatens	14	35.0	37.8	67.6
	severely threatens	10	25.0	27.0	94.6
	don't know	2	5.0	5.4	100.0
	Total	37	92.5	100.0	
Missing	System	3	7.5		
Total		40	100.0		

Business Community Threat - Local sales tax.

	•	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	25	62.5	62.5	62.5
	somewhat threatens	11	27.5	27.5	90.0
	severely threatens	4	10.0	10.0	100.0
	Total	40	100.0	100.0	

Business Community Threat - Local room tax.

	Dusiness Community Threat - Local Toom tax.						
		Frequency	Percent	Valid Percent	Cumulative Percent		
Valid	doesn't threaten	26	65.0	68.4	68.4		
	somewhat threatens	10	25.0	26.3	94.7		
	severely threatens	2	5.0	5.3	100.0		
	Total	38	95.0	100.0			
Missing	System	2	5.0				
Total		40	100.0				

Business Community Threat - National Park Service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	22	55.0	57.9	57.9
	somewhat threatens	6	15.0	15.8	73.7
	severely threatens	10	25.0	26.3	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

Business Community Threat - Lack of adequate dock.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	3	7.5	7.5	7.5
	somewhat threatens	11	27.5	27.5	35.0
	severely threatens	26	65.0	65.0	100.0
	Total	40	100.0	100.0	

Business Community Threat - Lack of ferry service.

	,	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	14	35.0	35.0	35.0
	somewhat threatens	14	35.0	35.0	70.0
	severely threatens	12	30.0	30.0	100.0
	Total	40	100.0	100.0	

Business Community Threat - Potential loss of Alaska Airlines service.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	13	32.5	32.5	32.5
	somewhat threatens	17	42.5	42.5	75.0
	severely threatens	10	25.0	25.0	100.0
	Total	40	100.0	100.0	

Business Community Threat - High utility rates (e.g., electricity, fuel, freight)

Dusino	33 Community Timeat	ingii atiity	ates (e.g., e	icotificity, faci, i	i cigiit)
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	3	7.5	7.5	7.5
	somewhat threatens	9	22.5	22.5	30.0
	severely threatens	28	70.0	70.0	100.0
	Total	40	100.0	100.0	

Business Community Threat - Freight delivery frequency.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	9	22.5	23.1	23.1
	somewhat threatens	17	42.5	43.6	66.7
	severely threatens	12	30.0	30.8	97.4
	don't know	1	2.5	2.6	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

Business Community Threat - Real estate market.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	doesn't threaten	25	62.5	64.1	64.1
	somewhat threatens	5	12.5	12.8	76.9
	severely threatens	3	7.5	7.7	84.6
	don't know	6	15.0	15.4	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

Business Community Threat - Local business competition.

business community fineat - Local business competition.						
		Frequency	Percent	Valid Percent	Cumulative	
					Percent	
Valid	doesn't threaten	22	55.0	57.9	57.9	
	somewhat threatens	13	32.5	34.2	92.1	
	severely threatens	3	7.5	7.9	100.0	
	Total	38	95.0	100.0		
Missing	System	2	5.0			
Total		40	100.0			

Business Community Threat - Other1 (please specify):

Business Community Threat Circl's (picuse specify).					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	severely threatens	6	15.0	100.0	100.0
Missing	System	34	85.0		
Total		40	100.0		

Business Community Threat - Other2 (please specify):

	through throat Chrone (product spectry).					
		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	severely threatens	2	5.0	100.0	100.0	
Missing	System	38	95.0			
Total		40	100.0			

Frequencies: Q11. How would you rate the overall future of Gustavus' local businesses?

Statistics

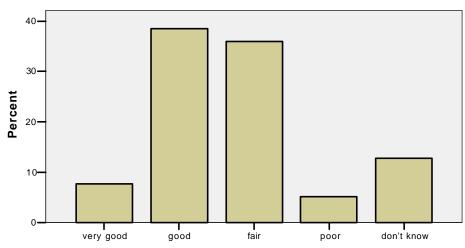
How would you rate the overall future of Gustavus' local business?

Ν	Valid	39
	Missing	1

How would you rate the overall future of Gustavus' local business?

now would you rate the overall ruture of Gustavus local business:							
		Frequency	Percent	Valid Percent	Cumulative Percent		
Valid	very good	3	7.5	7.7	7.7		
	good	15	37.5	38.5	46.2		
	fair	14	35.0	35.9	82.1		
	poor	2	5.0	5.1	87.2		
	don't know	5	12.5	12.8	100.0		
	Total	39	97.5	100.0			
Missing	System	1	2.5				
Total		40	100.0				

How would you rate the overall future of Gustavus' local business?



How would you rate the overall future of Gustavus' local business?

Frequencies: Q12. In the next five years, how important will the following business sectors be to Gustavus' economy?

In the next five years, how important will the retail sales business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	16	40.0	43.2	43.2
	somewhat important	18	45.0	48.6	91.9
	little or no importance	3	7.5	8.1	100.0
	Total	37	92.5	100.0	
Missing	System	3	7.5		
Total		40	100.0		

In the next five years, how important will the ground/water transportation business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	31	77.5	79.5	79.5
	somewhat important	8	20.0	20.5	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

In the next five years, how important will the air transportation business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	35	87.5	89.7	89.7
	somewhat important	4	10.0	10.3	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

In the next five years, how important will the independent artist/writer business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	7	17.5	18.4	18.4
	somewhat important	18	45.0	47.4	65.8
	little or no importance	11	27.5	28.9	94.7
	don't know	2	5.0	5.3	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

In the next five years, how important will the information technology business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative
					Percent
Valid	very important	15	37.5	39.5	39.5
	somewhat important	14	35.0	36.8	76.3
	little or no importance	7	17.5	18.4	94.7
	don't know	2	5.0	5.3	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

In the next five years, how important will the professional service business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
					i ercent
Valid	very important	7	17.5	18.4	18.4
	somewhat important	20	50.0	52.6	71.1
	little or no importance	10	25.0	26.3	97.4
	don't know	1	2.5	2.6	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

In the next five years, how important will the tourist accommodations business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	35	87.5	89.7	89.7
	somewhat important	4	10.0	10.3	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

In the next five years, how important will the tourist activities business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	34	85.0	87.2	87.2
valiu	, ,	J -1	00.0	07.2	01.2
	somewhat important	5	12.5	12.8	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

In the next five years, how important will the manufacturing/cottage industry business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	18	45.0	46.2	46.2
	somewhat important	13	32.5	33.3	79.5
	little or no importance	6	15.0	15.4	94.9
	don't know	2	5.0	5.1	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

In the next five years, how important will the commercial fisheries business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	16	40.0	41.0	41.0
	somewhat important	16	40.0	41.0	82.1
	little or no importance	7	17.5	17.9	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

In the next five years, how important will the construction business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	21	52.5	55.3	55.3
	somewhat important	15	37.5	39.5	94.7
	little or no importance	2	5.0	5.3	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

In the next five years, how important will the timber business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	10	25.0	26.3	26.3
	somewhat important	17	42.5	44.7	71.1
	little or no importance	9	22.5	23.7	94.7
	don't know	2	5.0	5.3	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

In the next five years, how important will the real estate business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative
					Percent
Valid	very important	10	25.0	26.3	26.3
	somewhat important	19	47.5	50.0	76.3
	little or no importance	7	17.5	18.4	94.7
	don't know	2	5.0	5.3	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

In the next five years, how important will the health care business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	23	57.5	60.5	60.5
	somewhat important	14	35.0	36.8	97.4
	little or no importance	1	2.5	2.6	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

In the next five years, how important will the child care business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	11	27.5	28.9	28.9
	somewhat important	15	37.5	39.5	68.4
	little or no importance	11	27.5	28.9	97.4
	don't know	1	2.5	2.6	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

In the next five years, how important will the dining/food service business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative
					Percent
Valid	very important	19	47.5	48.7	48.7
	somewhat important	18	45.0	46.2	94.9
	little or no importance	2	5.0	5.1	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

In the next five years, how important will the fuel service business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	35	87.5	89.7	89.7
	somewhat important	4	10.0	10.3	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

In the next five years, how important will the sport fishing/hunting charter service business sector be to Gustavus'

economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	29	72.5	74.4	74.4
	somewhat important	9	22.5	23.1	97.4
	little or no importance	1	2.5	2.6	100.0
	Total	39	97.5	100.0	
Missing	System	1	2.5		
Total		40	100.0		

In the next five years, how important will the mining business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	9	22.5	23.7	23.7
	somewhat important	11	27.5	28.9	52.6
	little or no importance	13	32.5	34.2	86.8
	don't know	5	12.5	13.2	100.0
	Total	38	95.0	100.0	
Missing	System	2	5.0		
Total		40	100.0		

In the next five years, how important will the [OTHER1] business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	5	12.5	83.3	83.3
	somewhat important	1	2.5	16.7	100.0
	Total	6	15.0	100.0	
Missing	System	34	85.0		
Total		40	100.0		

In the next five years, how important will the [OTHER2] business sector be to Gustavus' economy?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very important	4	10.0	100.0	100.0
Missing	System	36	90.0		
Total		40	100.0		

Frequencies: Q13. How would you rate the current condition of Gustavus' economy?

Statistics

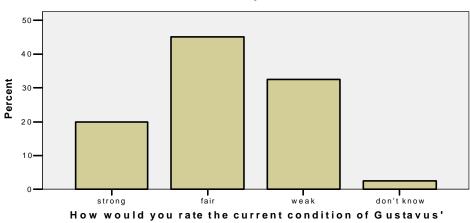
How would you rate the current condition of Gustavus' economy?

Ν	Valid	40
	Missing	0

How would you rate the current condition of Gustavus' economy?

	ion modia you rate the carront containen or Castavas coordiny.							
		Frequency	Percent	Valid Percent	Cumulative			
					Percent			
Valid	strong	8	20.0	20.0	20.0			
	fair	18	45.0	45.0	65.0			
	weak	13	32.5	32.5	97.5			
	don't know	1	2.5	2.5	100.0			
	Total	40	100.0	100.0				

How would you rate the current condition of Gustavus' economy?



Frequencies: Q14. During the past five years, has Gustavus' economy grown, declined, or remained the same?

Statistics

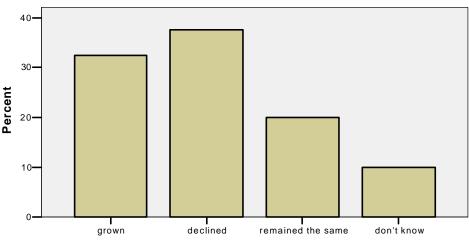
During the past 5 years, has Gustavus' economy grown, declined, or remained the same?

N	Valid	40
	Missing	0

During the past 5 years, has Gustavus' economy grown, declined, or remained the same?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	grown	13	32.5	32.5	32.5
	declined	15	37.5	37.5	70.0
	remained the same	8	20.0	20.0	90.0
	don't know	4	10.0	10.0	100.0
	Total	40	100.0	100.0	

During the past 5 years, has Gustavus' economy grown, declined, or remained the same?



During the past 5 years, has Gustavus' economy grown, declined, or remained the same?

Frequencies: Q15. During the next five years, do you expect the condition of Gustavus' economy to improve, remain the same, or worsen?

Statistics

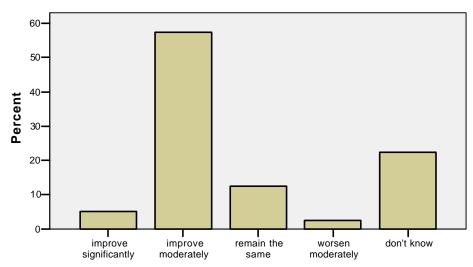
During the next 5 years, do you expect the condition of Gustavus' economy to improve, remain the same, or worsen?

Ν	Valid	40
	Missing	0

During the next 5 years, do you expect the condition of Gustavus' economy to improve, remain the same, or worsen?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve significantly	2	5.0	5.0	5.0
	improve moderately	23	57.5	57.5	62.5
	remain the same	5	12.5	12.5	75.0
	worsen moderately	1	2.5	2.5	77.5
	don't know	9	22.5	22.5	100.0
	Total	40	100.0	100.0	

During the next 5 years, do you expect the condition of Gustavus' economy to improve, remain the same, or worsen?



During the next 5 years, do you expect the condition of Gustavus' economy to improve, remain the same, or worsen?

Notes Regarding the Quantification of Questions 5 & 9

Dummar y

Q 5: What are the three largest challenges to operating a business in Gustavus?

- 1. High cost of freight, fuel and utilities (27 respondents)
- 2. Poor economies of scale (7)
- 3. Expand and maintain transportation infrastructure (5)
- 4. Competition from cruiseship and other business for services (3)
- 5. Federal, state, and local government interference (3)

Other comments included:

- Establish activity fees and rate schedules / fees far in advance of summer visitor season.
- Establish a property tax
- Responding to rapid growth in tourism demand
- Limited local labor pool
- Poor re-supply inventory of needed materials

Examples of responses:

<u>High cost of freight, fuel and utilities</u>: "Affordable electricity, Internet, fuel and water and sewer." "High fuel costs, poor freight delivery schedules and high power costs."

<u>Poor economies of scale</u>: "Limited opportunities – flat growth curve." "Low population equals small volume of sales for the infrastructure."

Expand and maintain transportation infrastructure: "Condition of the dirt roads – need gravel and repair!" "Maintain roads and arterioles, the Gustavus dock and airport."

Q 9:What are the three most important activities the Gustavus community could do to increase economic opportunity for your particular business sector?

- 1. Increase ports and harbor infrastructure (16 respondents).
- 2. Improve and expand marketing effort (12).
- 3. Develop affordable access to the community (6)
- 4. Build local power supply (5).
- 5. Encourage and promote economic diversification (4).

Other comments included:

- Affordable / reliable local surface transportation.
- Establish local ordinance placing limits on growth.
- Establish local zoning regulations restricting signage, and directing business growth land use patterns.
- Remove government restrictions on businesses.
- Establish group health insurance for small businesses.

- Privatize more of the National Park Service services.
- Establish long-term low rate business tax structure.

Examples of responses:

<u>Increase ports and harbor infrastructure</u>: "Build a new freight offload / loading dock." "Repair small boat harbor." "Improve and repair docks."

<u>Improve and expand marketing efforts</u>: "Better promotion of Gustavus as a gateway community to Glacier Bay National park." "Bring more tourists." "Community active marketing on line and in person." "City highlights businesses here on regular basis in media."

<u>Develop affordable access to the community</u>: "Accept a ferry." "Ferry service." "Increase tourism by increasing access to the community." "Become a destination on the AMHS."

<u>Build local power supply</u>: "Build a hydro project using federal money and explore use of intertie monies since we will not get the intertie from Hoonah." "Help lower our electric costs – with grants for hydro projects." "Create community owned utility system."

- 1. Affordable electricity, phone, Internet, fuel... and eventually water and sewer.
- 2. Dependable service and rates for Glacier Bay activities for years, the rates are not set until just before the season well after local agents have advertised and booked them this includes the ferry service.
- 3. Maintained roads (including arterials), Gustavus dock and airport.

Survey 2

- 1. Property tax if implemented.
- 2. Growth by too much advertising.
- 3. Change to Anywhere, USA.

Survey 3

- 1. Sharing space with concession.
- 2. Partnership with NPS.
- 3. Shipping.

Survey 4

- 1. Limited opportunities flat growth curve.
- 2. NPS is primary employer need more economic diversity.
- 3. High freight costs, poor freight delivery schedule and high power cost.

Survey 5

- 1. Utility costs.
- 2. Freight costs.
- 3. Cruiseship and 'mormon package' competition.

Survey 6

- 1. Federal government interference.
- 2. State and city government interference.

Survey 7

- 1. Gustavus dock.
- 2. Federal government.
- 3. State and city government.

Survey 8

1. Freight/shipping.

- 1. Limited labor pool.
- 2. Limited access to goods and some services.
- 3. Expensive shipping of goods, guests and employees.

- 1. Freight.
- 2. Condition of the dirt roads need real gravel and repair.
- 3. Cost of electricity and fuel.

Survey 11

1. Blank.

Survey 12

- 1. Marketing Gustavus, getting recognized.
- 2. Getting supplies (fuel) #1.
- 3. Not having any maintenance facility to go to.

Survey 13

- 1. Poor dock lack of choice in barge service and high costs.
- 2. Heating fuel and electricity costs.
- 3. Paying off business loans.
- *4. Surviving health care costs.

Survey 14

- 1. Finding enough business.
- 2. Becoming known outside of Gustavus.

Survey 15

- 1. Low population = small volume of sales for the infrastructure.
- 2. Remoteness transportation difficulties.
- 3. Expectation of local population regarding quality of service provided.

Survey 16

- 1. Utility cost electric/propane.
- 2. Cost of visiting Gustavus.
- 3. Cost of supplies.

Survey 17

- 1. Keeping payable hours in the vicinity of hours worked.
- 2. Keeping freight costs down.
- 3. Keeping charge-out costs down while still making a living.

Survey 18

- 1. Small market.
- 2. High freight costs.

- 1. Limited business opportunities just so many clients/users.
- 2. High cost of operating a business cost of freight/electricity.

- 1. Seasonal population decreased winter income.
- 2. Remote location increased overhead for supplies, etc.
- 3. Overhead costs utilities.

Survey 21

- 1. Freight cost.
- 2. Electric cost.
- 3. Small town limited clientele (also the reason we live here a love/hate feeling).

Survey 22

- 1. The dock.
- 2. Lack of services/too long of wait for those locally available.
- 3. Travel costs/freight.

Survey 23

- 1. Lack of customers.
- 2. Freight.

Survey 24

- 1. Effective marketing.
- 2. Overuse of anchorage area off dock in Icy Passage.
- 3. Bad weather.

Survey 25

- 1. Getting parts and products here, cost of freight.
- 2. Not being able to "shop" for parts (all over phone).
- 3. Rust, sand, dirt, weather, that have to deal with here.

Survey 26

1. Short summer season.

Survey 27

- 1. Competition.
- 2. High freight prices.
- 3. High electric and fuel prices.

Survey 28

- 1. Volume.
- 2. Marketing co-operation between businesses here.
- 3. Utility costs.

Survey 29

1. Blank.

- 1. Customer base.
- 2. Operational costs.
- 3. Access to outside (costs of import/export).

Survey 31

- 1. Complying with federal regulations.
- 2. Complying with state regulations.
- 3. Finding customers.

Survey 32

- 1. High cost of freight.
- 2. High cost of utilities.
- 3. Short sightedness of residence.

Survey 33

- 1. Getting supplies/materials into Gustavus.
- 2. Upkeep on buildings.
- 3. Paperwork, need for satellite Internet.

Survey 34

1. Getting up in the morning.

Survey 35

- 1. No fuel dock.
- 2. No dock protection from bad weather.
- 3. No "any tide" launch ramp.

Survey 36

- 1. Freight = (cost of shipping in goods).
- 2. Electricity = (cost).

Survey 37

- 1. Fuel costs.
- 2. Freight costs.
- 3. Competition.

Survey 38

- 1. Operating cost freight, power, labor.
- 2. Maintaining customer base.
- 3. Staying profitable in off-season.

Survey 39

1. Blank.

- 1. Dock.
- 2. Freight transport.

Question 9: What are the three most important activities the Gustavus community could do to increase economic opportunities for your particular business sector? Please prioritize your responses (1 = largest challenge, 2 = second largest challenge, and 3 = third largest challenge).

Survey 1

- 1. A shuttle bus in summer to/from airport serving Inns and B and Bs at jet time and dock at ferry time supported by every Inn and B and B.
- 2. Pass an ordinance that restricts large outsiders from developing mega tourism = big hotels, junky shops, franchise eateries.
- 3. Retain our scenic community no billboards and commercial signs, and zoning to keep industrial development contained to one area.

Survey 2

- 1. Don't change character of town by too much advertising.
- 2. Limit city rules and regulations.
- 3. Limit city projects to important ones keep taxes <u>low</u>.

Survey 3

- 1. Promote business with tourists.
- 2. Special events.
- 3. Frequent business or and become member.

Survey 4

- 1. Build a new dock for roll on/off freight service.
- 2. Install a breakwater and dock with room for moorage.
- 3. Build a hydro project use some federal money in the construction of the project to lower rate structure (explore use of innertie monies since we will not get the innerfic from Hoonah).

Survey 5

1. Blank.

Survey 6

- 1. Replace the Gustavus dock.
- 2. Repair small boat harbor ramp.

Survey 7

- 1. Improve/replace dock.
- 2. Repair small boat ramp.

Survey 8

1. Affordable ground transportation between park and the city/galleries.

- 1. Better promote Gustavus as the destination the gateway to GBNP.
- 2. Become a destination on the Alaska Marine Highway system.
- 3. Develop an appealing central Gustavus w/strict building codes to maintain the theme/flavor coffee shop, restaurant, art galleries, boardwalk, all clustered to develop that destination apart from simply GBNP a reason to stay in Gustavus and not at the lodge.

Survey 10

- 1. Work on getting new dock and ferry service to lower freight costs.
- 2. Repair roads.
- 3. Buy electric company and let park sell fuel at competing cost to dray.

Survey 11

1. Blank.

Survey 12

- 1. Better dock and facilities.
- 2. Increase tourism by increasing access to the community.

Survey 13

- 1. New dock/better barge company serving GST.
- 2. Falls Creek hydropower project (energy costs).
- 3. Economic diversification projects (general community economic health).

Survey 14

1. Blank.

Survey 15

1. Blank.

Survey 16

- 1. Support the GVA marketing.
- 2. Support the GVA marketing.
- 3. Support the GVA marketing.

Survey 17

- 1. Lower freight costs.
- 2. Expand economic base of city.
- 3. Keep local retail sales competitive w/outside vendors.

- 1. Bring more tourists.
- 2. Lower freight costs.
- 3. Ferry service.

- 1. Continue to work on getting a new dock freight costs lowered.
- 2. Help lower our electric costs...? Help w/grants for hydro project?
- 3. Encourage economic growth tourist friendly.

Survey 20

1. Encourage local consumption of services.

Survey 21

- 1. Accept a ferry.
- 2. Regulate electric cost.
- 3. Support local efforts help each other as much as possible.

Survey 22

- 1. I do not believe it is in the community's best interest to increase opportunities in my sector.
- 2. It is my primary responsibility to improve my business not Gustavus.

Survey 23

- 1. House more tourists.
- 2. Develop better freight means.

Survey 24

- 1. Community active marketing on-line and in person.
- 2. Cooperative agreement w/HIA/Aramark to bring visitors to Gustavus and market Gustavus arts and charters.
- 3. City highlights businesses on regular basis in media.

Survey 25

- 1. Build a roll on, off dock/breakwater.
- 2. Lower import costs (such as \$7.00 min. airfare). Related to question #1.

Survey 26

1. Establish broadband internet accesses.

Survey 27

- 1. Pressure Park Service to privatize more services.
- 2. Pressure Park to use local contractors.
- 3. Improve roads i.e. clear brush, grade, clean ditches.

- 1. Cheaper scheduled transport from park.
- 2. Group health and liability for small business w/PT. SOPHIA.
- 3. Channel public resources towards arts.

1. Stop the "Nimby" mentality.

Survey 30

- 1. Access, i.e. year round ferry, etc.
- 2. Marketing of Gustavus.
- 3. Reduce costs of doing business, i.e. #1.

Survey 31

- 1. Support tourism.
- 2. Keep taxes low.

Survey 32

- 1. Work together.
- 2. Build docks and harbors.
- 3. Create community owned utility system.

Survey 33

- 1. Support and cooperate with GVA.
- 2. Encourage the state to beautify its buildings here.
- 3. Continue being friendly to tourists they appreciate the waves and conversations!

Survey 34

1. Nothing – stay out of my business.

Survey 35

- 1. Pursue a better dock situation.
- 2. Keep growth to a minimum ("rural" Alaska appeals to guests). No cruise ships! It would become another Sitka or Juneau.
- 3. Reduce freight costs.

Survey 36

- 1. New dock.
- 2. New power plant.

Survey 37

- 1. Build roads/driveways.
- 2. Construction projects.
- 3. Spread the jobs between businesses instead of just the biggest ones.

- 1. Help generate climate for new households i.e. schools.
- 2. Replace current dock.
- 3. Work to lower power costs.

- Not pursue state auto ferry.
 Build all-year usable marina.
- 3. Support local owned businesses.

Survey 40

1. Build a new dock!

Responses to Questions 5 and 9 Categorized by Committee

VII. Bibliography

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Personal Interviews by Committee Members:

Bauer, Fawn, GBNPS education liaison with public school

Berner, Tom, Fire Department Rescue Captain, 12/04

Berry, Paul, Manager of Gustavus Disposal and Recycling Center, 11/02/04 & 12/04

Boesser, Kate, ENCORE Grant, GCA history, 10/22/04

Borson, Nate, Gustavus Community Network, 1/05

Cameron, Lynn, Health Care Provider at Gustavus Community Clinic, 11/30/04 & 12/04

Caulkin, Abigail, Gustavus School Princpal, 1/05

Cozby, Kathy, former Gustavus Pre-school overseer, 1/05

Deboer, Morgan, long-time resident, descendant of original homesteaders, 11/28/04

Farley, Gene, fisherman, business owner, 11/22/04

Gibson, Tim, business owner/operator, 11/28/04 & 4/05

Hawes, David, January 2005, dock projects

Kearns, Jim, Gustavus School teacher, 1/05

Kruger, Bill, Fire Chief, 1/05

Leary, Kathy, Library Administrator, 11/04

Little, Steve, Lumber Mill owner/operator, 11/28/04

Marchbanks, Justin, Sports charter fishing, 11/02/04

Ney, Kim, Community Chest board chair, 11/04

Patz, Greg, ADOT/PF, 1/11/05

Pedersen, Doc, Personal interview on length of state DOT roads maintained, 12/14/04 email messages from State Office of DOT

Pedersen, Sylvia, lifetime Gustavus resident and Parker family descendent, 1/05

Sadler, Ben, City Clerk, 12/04

Seraphim, Maya, phone interview on boating regulations at GBNP&p, 4/14/05

Soiseth, Chad, Fish Biologist at GBNPS re Water Quality Council 11/16/04

Stansbury, Colleen, former health care provided at Gustavus Community Clinic, 12/04

Tedtsen, Bruce, business owner/operator & former fire chief, 11/23/04 & 12/04

Thompson, Arch, Personal interview on water transportation in GBNP&P, 12/14/04

Turner, Pedr, Fire department, fisheries, 10/24/04 and 11/22/04

Webb, Shelly, Alaska Communications System employee (the "phone lady"), 1/05

Dan Zobrist, Chatham REAA Board members, 11/01/04

Government Materials:

Gustavus Community Association file materials: meeting minutes including committee reports and funding requests.

City of Gustavus documents: City Council meeting minutes, ordinances and resolutions

State Election Board: published notice of election results establishing City

Database Online www.commerce.state.ak.us/dca/commdb/CF BLOCK.cfm

Fishing Communities of the North Pacific Volume I: Alaska, a NOAA Fisheries project

from Christina.Package@noaa.gov
1995 Judgement Quieting Title: Charles W. DeBoer, Plaintiff vs. Untied State of America and State of Alaska from Gustavus Dock Uplands report documents
GCA meeting minutes, dock and road paving files, www.nps.gov/glba

City of Gustavus STIP application on city website.